# Solutions Manual Discrete-Event System Simulation Third Edition 

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## Foreword

There are approximately three hundred exercises for solution in the text. These exercises emphasize principles of discrete-event simulation and provide practice in utilizing concepts found in the text.

Answers provided here are selective, in that not every problem in every chapter is solved. Answers in some instances are suggestive rather than complete. These two caveats hold particularly in chapters where building of computer simulation models is required. The solutions manual will give the instructor a basis for assisting the student and judging the student's progress. Some instructors may interpret an exercise differently than we do, or utilize an alternate solution method; they are at liberty to do so. We have provided solutions that our students have found to be understandable.

When computer solutions are provided they will be found on the text web site, www.bcnn.net, rather than here. We have invited simulation software vendors to submit solutions to a number of modeling and analysis problems; these solutions will also be found on the web site. Instructors are encouraged to submit solutions to the web site as well.

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## Chapter 1

## Introduction to Simulation

For additional solutions check the course web site at www.bcnn.net.

1. Solution to Exercise 1:

|  | SYSTEM | ENTITIES | ATTRIBUTES | ACTIVITIES | EVENTS | STATE VARIABLES |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| a. | Small appliance repair shop | Appliances | Type of appliance <br> Age of appliance <br> Nature of problem | Repairing the appliance | Arrival of a job <br> Completion of a job | Number of appliances waiting to be repaired <br> Status of repair person busy or idle |
| b. | Cafeteria | Diners | Size of appetite <br> Entree preference | Selecting food <br> Paying for food | Arrival at service line <br> Departures from service line | Number of diners in waiting line <br> Number of servers working |
| c. | Grocery store | Shoppers | Length of grocery list | Checking out | Arrival at checkout counters <br> Departure from checkout counter | Number of shoppers in line <br> Number of checkout lanes in operation |
| d. | Laundromat | Washing machine | Breakdown rate | Repairing a machine | Occurrence of breakdowns <br> Completion of service | Number of machines running <br> Number of machines in repair <br> Number of Machines waiting for repair |


|  | SYSTEM | ENTITIES | ATTRIBUTES | ACTIVITIES | EVENTS | STATE VARIABLES |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| e. | Fast food restaurant | Customers | Size of order desired | Placing the order <br> Paying for the order | Arrival at the counter <br> Completion of purchase | Number of customers waiting <br> Number of positions operating |
| f. | Hospital emergency room | Patients | Attention level required | Providing service required | Arrival of the patient <br> Departure of the patient | Number of patients waiting <br> Number of physicians working |
| g. | Taxicab company | Fares | Origination <br> Destination | Traveling | Pick-up of fare Drop-off of fare | Number of busy taxi cabs <br> Number of fares waiting to be picked up |
| h. | Automobile assembly line | Robot welders | Speed <br> Breakdown rate | Spot welding | Breaking down | Availability of machines |

3. Abbreviated solution to Exercise 3:

| Iteration | Problem Formulation | Setting of Objectives and Overall Project Plan |
| :---: | :---: | :---: |
| 1 | Cars arriving at the intersection are controlled by a traffic light. The cars may go straight, turn left, or turn right. | How should the traffic light be sequenced? Criterion for evaluating effectiveness: average delay time of cars. Resources required: 2 people for 5 days for data collection, 1 person for 2 days for data analysis, 1 person for 3 days for model building, 1 person for 2 days for running the model, 1 person for 3 days for implementation. |
| 2 | Same as 1 above plus the following: Right on red is allowed after full stop provided no pedestrians are crossing and no vehicle is approaching the intersection. | How should the traffic light be sequenced? Criterion for evaluating effectiveness: average delay time of cars. Resources required: 2 people for 8 days for data collection, 1 person for 3 days for data analysis, 1 person for 4 days for model building, 1 person for 2 days for running the model, 1 person for 3 days for implementation. |
| 3 | Same as 2 above plus the following: Trucks arrive at the intersection. Vehicles break down in the intersection making one lane impassable. Accidents occur blocking traffic for varying amounts of time. | How should the traffic light be sequenced? Should the road be widened to 4 lanes? Method of eval- uating effectiveness: average delay time of all vehicles. Resources re- quired: 2 people for 10 days for data collection, 1 person for 5 days for data analysis, 1 person for 5 days for model building, 1 person for 3 days for running the model, 1 person for 4 days for implementation. |

4. Solution to Exercise 4:

Data Collection (step 4) - Storage of raw data in a file would allow rapid accessibility and a large memory at a very low cost. The data could be easily augmented as it is being collected. Analysis of the data could also be performed using currently available software.

Model Translation (step 5) - Many simulation languages are now available (see Chapter 4).
Validation (step 7) - Validation is partially a statistical exercise. Statistical packages are available for this purpose.

Experimental Design (step 3) - Same response as for step 7.
Production Runs (step 9) - See discussion of step 5 above.
Documentation and Reporting (step 11) - Software is available for documentation assistance and for report preparation.
5. Data Needed

Number of guests attending
Time required for boiling water
Time required to cook pasta
Time required to dice onions, bell peppers, mushrooms
Time required to saute onions, bell peppers, mushrooms, ground beef
Time required to add necessary condiments and spices
Time required to add tomato sauce, tomatoes, tomato paste
Time required to simmer sauce
Time required to set the table
Time required to drain pasta
Time required to dish out the pasta and sauce
Events
Begin cooking
$\left.\begin{array}{l}\text { Complete pasta cooking } \\ \text { Complete sauce cooking }\end{array}\right\}$ Simultaneous
Arrival of dinner guests
Begin eating
Activities
Boiling the water
Cooking the pasta
Cooking sauce
Serving the guests
State variables
Number of dinner guests
Status of the water (boiling or not boiling)
Status of the pasta (done or not done)
Status of the sauce (done or not done)
7. Event

Deposit
Withdrawal

## Activities

Writing a check
Cashing a check
Making a deposit
Verifying the account balance
Reconciling the checkbook with the bank statement

## Chapter 2

## Simulation Examples

For additional solutions check the course web site at www.bcnn.net.
4. Solution to Exercise 4:
$\widehat{L}=\sum_{i=0}^{\infty} i T_{i} / T$ where
$\widehat{L}=$ time weighted average number of customers in the system
$T_{i}=$ total time during $[0, T]$ in which the system contains exactly $i$ customers
$\widehat{L}=\sum_{i=0}^{4} i T_{i} / 86=[0(18)+1(32)+2(20)+3(14)+4(2)] / 86=1.419$ customers
$\widehat{L}_{Q}=\sum_{i=0}^{\infty} i T_{i}^{Q} / T$ where
$\widehat{L}_{Q}=$ time weighted average number of customers waiting during $[0, T]$
$T_{i}^{Q}=$ Total time during $[0, T]$ in which exactly $i$ customers are waiting in the queue
$\widehat{L}_{Q}=[0(50)+1(20)+2(14)+3(2)] / 86=.628$ customers
6. Solution to Exercise 6:

| New Service Distribution for Able |  |  |  |
| :---: | :---: | :---: | :---: |
| Service <br> Time | Probability | Cumulative <br> Probability | RD <br> Assignment |
| 3 | .30 | .30 | $01-30$ |
| 4 | .30 | .60 | $31-60$ |
| 5 | .25 | .85 | $61-85$ |
| 6 | .15 | 1.00 | $86-00$ |

$6 a$.

| Number | RD for Arrival | InterArrival Time |  | RD for Service | Able |  |  | Baker |  |  | Time in Queue |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Arrival Clock Time |  | Time Service Begins | Service Time | Time Service Ends | Time Service Begins | Service Time | Time Service Ends |  |
| 1 | - | - | 0 | 95 |  |  |  | 0 | 6 | 6 | 0 |
| 2 | 26 | 2 | 2 | 25 | 2 | 3 | 5 |  |  |  | 0 |
| 3 | 98 | 4 | 6 | 51 |  |  |  | 6 | 4 | 10 | 0 |
| 4 | 90 | 4 | 10 | 92 |  |  |  | 10 | 6 | 16 | 0 |
| 5 | 26 | 2 | 12 | 89 | 12 | 6 | 18 |  |  |  | 0 |
| 6 | 42 | 2 | 14 | 38 |  |  |  | 16 | 4 | 20 | 2 |
| 7 | 74 | 3 | 17 | 13 | 18 | 3 | 21 |  |  |  | 1 |
| 8 | 80 | 3 | 20 | 61 |  |  |  | 20 | 5 | 25 | 0 |
| . |  |  |  |  |  |  |  |  |  |  |  |
| . |  |  |  |  |  |  |  |  |  |  |  |
| 25 | 16 | 1 | 55 | 87 | 6 | 63 |  |  |  |  | 2 |

Typical results of a simulation:
Able serves only 12 cars rather than 16 as in the previous simulation.
Average time in queue $=1.5$ minutes.
6b. Simulation for Able, Baker and Charlie using some random digits.

| Number | RD for Arrival | InterArrival Time |  | RD for Service | Able |  |  | Baker |  |  | Charlie |  |  | Time in Queue |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Arrival Clock Time |  | $\begin{gathered} \hline \text { Time } \\ \text { Service } \\ \text { Begins } \\ \hline \end{gathered}$ | Service Time | $\begin{gathered} \hline \text { Time } \\ \text { Service } \\ \text { Ends } \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Time } \\ \text { Service } \\ \text { Begins } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Service } \\ \text { Time } \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Time } \\ \text { Service } \\ \text { Ends } \\ \hline \end{gathered}$ | $\begin{aligned} & \hline \text { Time } \\ & \text { Service } \\ & \text { Begins } \\ & \hline \end{aligned}$ | Service Time | $\begin{gathered} \hline \text { Time } \\ \text { Service } \\ \text { Ends } \\ \hline \end{gathered}$ |  |
| 1 | - | , | 0 | 95 |  |  |  | 0 | 6 | 6 |  |  | 0 |  |
| 2 | 26 | 2 | 2 | 25 | 2 | 3 | 5 |  |  |  |  |  | 0 |  |
| 3 | 98 | 4 | 6 | 51 |  |  |  | 6 | 4 | 10 |  |  |  | 0 |
| 4 | 90 | 4 | 10 | 92 |  |  |  | 10 | 6 | 16 |  |  |  | 0 |
| 5 | 26 | 2 | 12 | 89 | 12 | 6 | 18 |  |  |  | 14 | 4 | 18 | 0 |
| 6 | 42 | 2 | 14 | 38 |  |  |  |  |  | 20 |  |  |  | 2 |
| 7 | 74 | 3 | 17 | 13 |  |  |  | 17 | 3 |  |  |  |  | 0 |
| 8 | 80 | 3 | 20 | 61 |  |  |  | 20 | 5 | 25 |  |  |  | 0 |
| . |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| . |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 25 | 16 | 1 | 25 | 55 |  |  |  |  |  |  | 55 | 6 | 61 | 0 |
| 26 | 74 | 4 | 59 | 47 |  |  |  | 59 | 4 | 63 |  |  |  |  |

Typical results of a simulation:
Baker still has first shot at cars and thus has the most, or 12.
Able serves 8 cars, and Charlie gets the leftovers, or 6 cars.
There is no waiting time in the queue.
10. Profit $=$ Revenue from retail sales - Cost of bagels made + Revenue from grocery store sales - Lost profit.

Let $Q=$ number of dozens baked/day
$S=\sum_{i} 0_{i}$, where $0_{i}=$ Order quantity in dozens for the $i$ th customer
$Q-S=$ grocery store sales in dozens, $Q>S$
$S-Q=$ dozens of excess demand, $S>Q$
Profit $=\$ 5.40 \min (S, Q)-\$ 3.80 Q+\$ 2.70(Q-S)-\$ 1.60(S-Q)$

| Number of <br> Customers | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 8 | .35 | .35 | $01-35$ |
| 10 | .30 | .65 | $36-65$ |
| 12 | .25 | .90 | $66-90$ |
| 14 | .10 | 1.00 | $91-100$ |


| Dozens <br> Ordered | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 1 | .4 | .4 | $1-4$ |
| 2 | .3 | .7 | $5-7$ |
| 3 | .2 | .9 | $8-9$ |
| 4 | .1 | 1.0 | 0 |

Pre-analysis

$$
\begin{aligned}
& E(\text { Number of Customers })= .35(8)+.30(10)+.25(12)+.10(14) \\
&= 10.20 \\
& E(\text { Dozens ordered })= .4(1)+.3(2)+.2(3)+.1(4)=2 \\
& E(\text { Dozens sold })= \bar{S}=(10.20)(2)=20.4 \\
& E(\text { Profit })= \$ 5.40 \operatorname{Min}(\bar{S}, Q)-\$ 3.80 Q+\$ 2.70(Q-\bar{S})-\$ 1.60(\bar{S}-Q) \\
&= \$ 5.40 \operatorname{Min}(20.4, Q)-\$ 3.80 Q+\$ 2.70(Q-20.4) \\
&=\$ 0.67(20.4-Q) \\
& E(\text { Profit } \mid Q=0)= 0-0+\$ 1.60(20.4)=-\$ 32.64 \\
& E(\text { Profit } \mid Q=10)=\$ 5.40(10)-\$ 3.80(10)+0-\$ 1.60(20.4-10) \\
&=-\$ 0.64 \\
& E(\text { Profit } \mid Q=20)=\$ 5.40(20)-\$ 3.80(20)+0-\$ 1.60(20.4-20) \\
&=\$ 15.36 \\
& E(\text { Profit } \mid Q=30)=\$ 5.40(20.4)-\$ 3.80(30)+\$ 2.70(30-20.4)-0 \\
&=\$ 22.08 \\
& E(\text { Profit } \mid Q=40)=\$ 5.40(20.4)-\$ 3.80(40)+\$ 2.70(40-20.4)-0 \\
&=\$ 11.08
\end{aligned}
$$

The pre-analysis, based on expectation only, indicates that simulation of the policies $Q=20,30$, and 40 should be sufficient to determine the policy. The simulation should begin with $Q=30$, then proceed to $Q=40$, then, most likely to $Q=20$.

Initially, conduct a simulation for $Q=20,30$ and 40. If the profit is maximized when $Q=30$, it will become the policy recommendation.

The problem requests that the simulation for each policy should run for 5 days. This is a very short run length to make a policy decision.
$Q=30$

| Day | RD for Customer | Number of Customers | RD for Demand | Dozens Ordered | Revenue from Retail \$ | Lost Profit \$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 44 | 10 | 8 | 3 | 16.20 | 0 |
|  |  |  | 2 | 1 | 5.40 | 0 |
|  |  |  | 4 | 1 | 5.40 | 0 |
|  |  |  | 8 | 3 | 16.20 | 0 |
|  |  |  | 1 | 1 | 5.40 | 0 |
|  |  |  | 6 | 2 | 10.80 | 0 |
|  |  |  | 3 | 1 | 5.40 | 0 |
|  |  |  | 0 | 4 | 21.60 | 0 |
|  |  |  | 2 | 1 | 5.40 | 0 |
|  |  |  | 0 | 4 | 21.60 | 0 |
|  |  |  |  | 21 | 113.40 | 0 |

For Day 1,
Profit $=\$ 113.40-\$ 152.00+\$ 24.30-0=\$ 14.30$
Days 2, 3, 4 and 5 are now analyzed and the five day total profit is determined.
11. Solution to Exercise 11:

| Daily <br> Demand | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 0 | .33 | .33 | $01-33$ |
| 1 | .25 | .58 | $34-58$ |
| 2 | .20 | .78 | $59-78$ |
| 3 | .12 | .90 | $79-90$ |
| 4 | .10 | 1.00 | $91-00$ |


| Lead <br> Time | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 1 | .3 | .3 | $1-3$ |
| 2 | .5 | .8 | $4-8$ |
| 3 | .2 | 1.0 | $9-0$ |


| Cycle | Day | Beginning Inventory | RD for <br> Demand | Demand | Ending Inventory | Shortage Quantity | Order Quantity | RD for Lead Time | Days Until Order Arrives |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1 | 12 | 56 | 1 | 11 | 0 |  |  |  |
|  | 2 | 11 | 30 | 0 | 11 | 0 |  |  |  |
|  | 3 | 11 | 79 | 3 | 8 | 0 |  |  |  |
|  | 4 | 8 | 84 | 3 | 5 | 0 |  |  |  |
|  | 5 | 5 | 20 | 0 | 5 | 0 |  |  |  |
|  | 6 | 5 | 10 | 0 | 5 | 0 |  |  |  |
|  | 7 | 5 | 83 | 3 | 2 | 0 | 10 | 2 | 1 |
| 2 | 1 | 2 | 62 | 2 | 0 | 0 |  |  | 0 |
|  | 2 | 10 | 58 | 1 | 9 | 0 |  |  |  |
|  | 3 | 9 | 32 | 0 | 9 | 0 |  |  |  |
|  | 4 | 9 | 42 | 1 | 8 | 0 |  |  |  |
|  | 5 | 8 | 87 | 3 | 5 | 0 |  |  |  |
|  | 6 | 5 | 88 | 3 | 2 | 0 |  |  |  |
|  | 7 | 2 | 00 | 4 | 0 | 2 | 10 | 7 | 2 |
| : |  |  |  |  |  |  |  |  |  |
| 6 | 1 | 0 | 71 | 2 | 0 | 2 |  |  | 1 |
|  | 2 | 10 | 34 | 1 | 7 | 0 |  |  | 0 |
|  | 3 | 7 | 14 | 0 | 7 | 0 |  |  |  |
|  | 4 | 7 | 46 | 1 | 6 | 0 |  |  |  |
|  | 5 | 6 | 84 | 3 | 3 | 0 |  |  |  |
|  | 6 | 3 | 09 | 0 | 3 | 0 |  |  |  |
|  | 7 | 3 | 65 | 2 | 1 | 0 | 10 | 2 | 1 |

Typical results from simulation of current system:
Probability of shortage $=0.25$
Average ending inventory $=3.5$ units

Effect on Shortages Caused by Policy Variable Changes

|  | Policy Variable |  |  |
| :---: | :---: | :--- | :--- |
| Change | Review <br> Period | Reorder <br> Quantity | Reorder <br> Point |
| Increase | Increase | Decrease | No effect in this <br> case since all values <br> were below current <br> reorder point. |
| Decrease | Decrease | Increase | Decrease would have <br> to be drastic, say to <br> a reorder point of <br> $<~ 2 ~ u n i t s . ~ S u c h ~$ |
| a change would in- |  |  |  |
| crease shortages. |  |  |  |

12. Solution to Exercise 12:

| Daily <br> Demand | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 0 | .18 | .18 | $01-18$ |
| 1 | .39 | .57 | $19-57$ |
| 2 | .29 | .86 | $58-86$ |
| 3 | .09 | .95 | $87-95$ |
| 4 | .05 | 1.00 | $96-00$ |


$\left.$| Lead <br> Time Probability |
| :--- | | Cumulative |
| :---: |
| Probability |$\quad$| RD |
| :---: |
| Assignment | \right\rvert\,

Narrow histogram intervals (say 1 time unit) seem to be more descriptive and less blocky than larger intervals. For a realistic determination many more cycles would need to be simulated. With a large number of cycles, narrow histogram intervals will probably be favored.

## 15. Solution to Exercise 15:

| Time Between <br> Calls | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 15 | .14 | .14 | $01-14$ |
| 20 | .22 | .36 | $15-36$ |
| 25 | .43 | .79 | $37-79$ |
| 30 | .17 | .96 | $80-96$ |
| 35 | .04 | 1.00 | $97-00$ |


| Service <br> Time | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 5 | .12 | .12 | $01-12$ |
| 15 | .35 | .47 | $13-47$ |
| 25 | .43 | .90 | $48-90$ |
| 35 | .06 | .96 | $91-96$ |
| 45 | .04 | 1.00 | $97-00$ |

First, simulate for one taxi for 5 days.
Then, simulate for two taxis for 5 days. $\}$ Shown on simulation tables

## Comparison

Smalltown Taxi would have to decide which is more important-paying for about 43 hours of idle time in a five day period with no customers having to wait, or paying for around 4 hours of idle time in a five day period, but having a probability of waiting equal to 0.59 with an average waiting time for those who wait of around 20 minutes.

| One Taxi |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Day | Call | RD for Time between Calls | Time between Calls | Call | RD for Service Time | Service Time | $\begin{aligned} & \text { Time } \\ & \text { Service } \\ & \text { Begins } \end{aligned}$ | Time Customer Waits | Time Service Ends | Time Customer in System | Idle Time of Taxi |
| 1 | 1 | 15 | - | 0 | 01 | 5 | 0 | 0 | 5 | 5 | 0 |
|  | 2 | 01 | 20 | 20 | 53 | 25 | 20 | 0 | 55 | 25 | 0 |
|  | 3 | 14 | 15 | 35 | 62 | 25 | 55 | 20 | 80 | 45 | 0 |
|  | 4 | 65 | 25 | 60 | 55 | 25 | 80 | 20 | 105 | 45 | 0 |
|  | 5 | 73 | 25 | 85 | 95 | 35 | 105 | 20 | 140 | 55 | 0 |
|  | 6 | 48 | 25 | 110 | 22 | 15 | 140 | 30 | 155 | 45 | 0 |
|  | $\vdots$ 20 | 77 | 25 | 444 | 63 | 25 | 470 | 25 | 495 | 50 | 0 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |  |  |  |

Typical results for a 5 day simulation:
Total idle time $=265$ minutes $=4.4$ hours
Average idle time per call $=2.7$ minutes
Proportion of idle time $=.11$
Total time customers wait $=1230$ minutes
Average waiting time per customer $=11.9$ minutes
Number of customers that wait $=61$ (of 103 customers)
Probability that a customer has to wait $=.59$
Average waiting time of customers that wait $=20.2$ minutes

Two taxis (using common RDs for time between calls and service time)

|  |  |  |  |  | Taxi 1 |  |  | Taxi 2 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Day | Call | $\begin{gathered} \text { Time } \\ \text { between } \\ \text { Calls } \end{gathered}$ | $\begin{aligned} & \hline \text { Call } \\ & \text { Time } \end{aligned}$ | $\begin{aligned} & \hline \text { Service } \\ & \text { Time } \end{aligned}$ |  | $\begin{aligned} & \text { Service } \\ & \text { Time } \end{aligned}$ | $\begin{aligned} & \hline \text { Time } \\ & \text { Service } \\ & \text { Ends } \end{aligned}$ |  | $\begin{gathered} \text { Service } \\ \text { Time } \end{gathered}$ | $\begin{aligned} & \text { Time } \\ & \text { Service } \\ & \text { Ends } \end{aligned}$ | Time Customer Waits | Time Customer in System | $\begin{gathered} \text { Idle } \\ \text { Time } \\ \text { Taxi } \end{gathered}$ | $\begin{gathered} \text { Idle } \\ \text { Time } \\ \text { Taxi } 2 \end{gathered}$ |
| 1 | 1 | - | 0 | 5 | 0 | 5 | 5 |  |  |  | 0 | 5 |  |  |
|  | 2 | 20 | 20 | 25 | 20 | 25 | 45 |  |  |  | 0 | 25 |  |  |
|  | 3 | 15 | 35 | 25 |  |  |  | 35 | 25 | 60 | 0 | 25 |  | 35 |
|  | 4 | 25 | 60 | 25 | 60 | 25 | 85 |  |  |  | 0 | 25 | 15 |  |
|  | 5 | 25 | 85 | 35 | 80 | 35 | 120 |  |  |  | 0 | 35 |  |  |
|  | 6 | 25 | 110 | 15 |  |  |  | 110 | 15 | 125 | 0 | 15 |  | 50 |
|  | $20$ | 20 | 480 | 25 | 480 | 25 | 505 |  |  |  | 0 | 25 | 10 |  |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Typical results for a 5 day simulation:
Idle time of Taxi $1=685$ minutes
Idle time of Taxi $2=1915$ minutes
Total idle time $=2600$ minutes $=43$ hours
Average idle time per call $=25.7$ minutes
Proportion of idle time $=.54$
Total time customers wait $=0$ minutes
Number of customers that wait $=0$
17. Solution to Exercise 17:

$$
\begin{aligned}
X & =100+10 R N N_{x} \\
Y & =300+15 R N N_{y} \\
Z & =40+8 R N N_{z}
\end{aligned}
$$

Typical results...

|  | $R N N_{x}$ | $X$ | $R N N_{y}$ | $Y$ | $R N N_{z}$ | $Z$ | $W$ |
| :---: | :---: | ---: | ---: | ---: | :---: | :---: | :---: |
| 1 | -.137 | 98.63 | .577 | 308.7 | -.568 | 35.46 | 11.49 |
| 2 | .918 | 109.18 | .303 | 304.55 | -.384 | 36.93 | 11.20 |
| 3 | 1.692 | 116.92 | -.383 | 294.26 | -.198 | 38.42 | 10.70 |
| 4 | -.199 | 98.01 | 1.033 | 315.50 | .031 | 40.25 | 10.27 |
| 5 | -.411 | 95.89 | .633 | 309.50 | .397 | 43.18 | 9.39 |
| $\vdots$ |  |  |  |  |  |  |  |

19. Solution to Exercise 19:

$$
\begin{aligned}
& T=\text { Lead Time } \\
& T \sim N\left(7,2^{2}\right) \\
& T=7+2(R N N)(\text { Rounded to nearest integer })
\end{aligned}
$$

| Daily <br> Demand | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 0 | 0.367 | 0.367 | $001-367$ |
| 1 | 0.368 | 0.735 | $368-735$ |
| 2 | 0.184 | 0.919 | $736-919$ |
| 3 | 0.062 | 0.981 | $920-981$ |
| 4 | 0.019 | 1.000 | $982-000$ |


| Cycle | $R N N$ for <br> Lead Time | Lead <br> Time | Day | RD for <br> Demand | Demand | Lead <br> Time <br> Demand |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | -.82 | 5 | 1 | 127 | 0 |  |
|  |  |  | 2 | 313 | 0 |  |
|  |  | 3 | 818 | 2 |  |  |
| 2 | -.45 | 6 | 1 | 912 | 259 | 0 |
|  |  |  | 2 | 651 | 1 |  |
|  |  |  | 3 | 139 | 0 |  |
|  |  |  | 4 | 288 | 0 |  |
| $\vdots$ |  |  | 5 | 524 | 1 |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  | 6 |

21. Solution to Exercise 21:

| Lead Time <br> (Days) | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 0 | .166 | .166 | $001-166$ |
| 1 | .166 | .332 | $167-332$ |
| 2 | .166 | .498 | $333-498$ |
| 3 | .166 | .664 | $499-664$ |
| 4 | .166 | .830 | $665-830$ |
| 5 | .166 | .996 | $831-996$ |
|  |  |  | $996-000$ |
|  |  |  | (discard) |

Assume 5-day work weeks.

$$
\begin{aligned}
& D=\text { Demand } \\
& D=5+1.5(R N N)(\text { Rounded to nearest integer })
\end{aligned}
$$

| Week | Day | Beginning <br> Inventory | $R N N$ for <br> Demands | Demand | Ending <br> Inventory | Order <br> Quantity | RD for <br> Lead Time | Lead <br> Time | Lost <br> Sales |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1 | 18 | -1.40 | 3 | 15 |  |  |  | 0 |
|  | 2 | 15 | -.35 | 4 | 11 |  |  |  | 0 |
|  | 3 | 11 | -.38 | 4 | 7 | 13 | 691 | 4 | 0 |
|  | 4 | 7 | .05 | 5 | 2 |  |  |  | 0 |
|  | 5 | 2 | .36 | 6 | 0 |  |  |  | 4 |
| 2 | 6 | 0 | .00 | 5 | 0 |  |  |  | 5 |
|  | 7 | 0 | -.83 | 4 | 0 |  |  | 4 |  |
|  | 8 | 13 | -1.83 | 2 | 11 |  |  | 0 |  |
|  | 9 | 11 | -.73 | 4 | 7 | 13 | 273 | 1 | 0 |
| $\vdots$ |  |  |  |  |  |  |  |  |  |
| 0 |  |  |  |  |  |  |  |  |  |

Typical results
Average number of lost sales/week $=24 / 5=4.8$ units/weeks
22. Solution to Exercise 22:

Material $A$ ( $200 \mathrm{~kg} / \mathrm{box}$ )

| Interarrival <br> Time | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 3 | .2 | .2 | $1-2$ |
| 4 | .2 | .4 | $3-4$ |
| 5 | .2 | .6 | $5-6$ |
| 6 | .2 | .8 | $7-8$ |
| 7 | .2 | 1.0 | $9-0$ |


| Box | RD for <br> Interarrival Time | Interarrival <br> Time | Clock <br> Time |
| :---: | :---: | :---: | :---: |
| 1 | 1 | 3 | 3 |
| 2 | 4 | 4 | 7 |
| 3 | 8 | 6 | 13 |
| 4 | 3 | 4 | 17 |
| $\vdots$ |  | 4 | 60 |

Material $B$ (100kg/box)

| Box | 1 | 2 | 3 | $\cdots$ | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clock Time | 6 | 12 | 18 | $\cdots$ | 60 |

Material $C$ ( $50 \mathrm{~kg} /$ box $)$

| Interarrival <br> Time | Probability | Cumulative <br> Probability | RD <br> Assignment |
| :---: | :---: | :---: | :---: |
| 2 | .33 | .33 | $01-33$ |
| 3 | .67 | 1.00 | $34-00$ |


| Box | RD for <br> Interarrival Time | Interarrival <br> Time | Clock <br> Time |
| :---: | :---: | :---: | :---: |
| 1 | 58 | 5 | 3 |
| 2 | 92 | 3 | 6 |
| 3 | 87 | 3 | 9 |
| 4 | 31 | 2 | 11 |
| $\vdots$ | $\vdots$ | $\vdots$ | $\vdots$ |
| 22 | 62 | 3 | 60 |


| Clock <br> Time | $A$ <br> Arrival | $B$ <br> Arrival | $C$ <br> Arrival |
| :---: | :---: | :---: | :---: |
| 3 | 1 |  | 1 |
| 6 |  | 1 | 2 |
| 7 | 2 |  |  |
| 9 |  |  | 3 |
| 11 |  |  | 4 |
| 12 |  | 2 |  |
| $\vdots$ |  |  |  |

Simulation table shown below.
Typical results:
Average transit time for box $A\left(\bar{t}_{A}\right)$

$$
\begin{aligned}
\bar{t}_{A} & =\frac{\text { Total waiting time of } A+(\text { No. of boxes of } A)(1 \text { minute up to unload })}{\text { No. of boxes of } A} \\
& =\frac{28+12(1)}{12}=3.33 \text { minutes }
\end{aligned}
$$

Average waiting time for box $B\left(\bar{w}_{B}\right)$

$$
\bar{w}_{B}=\frac{(\text { Total time } B \text { in Queue })}{\text { No. of boxes of } B}=\frac{10}{10}=1 \text { minute } / \text { box of } B
$$

Total boxes of $C$ shipped $=$ Value of $C$ Counter $=22$ boxes

| Clock <br> Time | No. of $A$ in Queue | No. of $B$ in Queue | No. of $C$ in Queue | Queue <br> Weight | Time Service Begins | Time Service Ends | Time $A$ in Queue | Time B in Queue | A <br> Counter | B <br> Counter | C <br> Counter |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3 | 1 | 0 | 1 | 250 |  |  |  |  |  |  |  |
| 6 | 0 | 0 | 0 | 0 | 6 | 10 | 3 | 0 | 1 | 1 | 2 |
| 7 | 1 | 0 | 0 | 200 |  |  |  |  |  |  |  |
| 9 | 1 | 0 | 1 | 250 |  |  |  |  |  |  |  |
| 11 | 1 | 0 | 2 | 300 |  |  |  |  |  |  |  |
| 12 | 0 | 0 | 0 | 350 | 12 | 16 | 5 | 0 | 2 | 2 | 4 |
| . |  |  |  |  |  |  |  |  |  |  |  |
| : |  |  |  |  |  |  |  |  |  |  |  |

25. Solution can be obtained from observing those clearance values in Exercise 24 that are greater than 0.006 .
26. Degrees $=360(R D / 100)$

## Replication 1

| RD | Degrees |
| :---: | :---: |
| 57 | 205.2 |
| 45 | 162.0 |
| 22 | 79.2 |

Range $=205.2^{0}-79.2^{0}=126^{0}$ (on the same semicircle).
Continue this process for 5 replications and estimate the desired probability.
27. Solution to Exercise 27:

$$
\begin{aligned}
V & =1.02^{2}+(-.72)^{2}+.28^{2}=1.7204 \\
T & =\frac{-.18}{\sqrt{\frac{1.7204}{3}}}=-.2377
\end{aligned}
$$

28. Solution to Exercise 28:

| Cust. | RD for <br> Arrival | IAT | AT | RD for <br> Service | Serv. <br> Time | No. in <br> Queue | TimeServ. <br> Begins | Time Serv. <br> Ends | Go Into <br> Bank? |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 30 | 2 | 2 | 27 | 2 | 1 | - |  | $\checkmark$ |
| 2 | 46 | 2 | 4 | 26 | 2 | 0 | 4 | 6 |  |
| 3 | 39 | 2 | 6 | 99 | 4 | 0 | 6 | 10 |  |
| 4 | 86 | 4 | 10 | 72 | 3 | 0 | 10 | 13 |  |
| 5 | 63 | 3 | 13 | 12 | 1 | 0 | 13 | 14 |  |
| 6 | 83 | 4 | 17 | 17 | 1 | 0 | 17 | 18 |  |
| 7 | 07 | 0 | 17 | 78 | 3 | 1 | 18 | 21 |  |
| 8 | 37 | 2 | 19 | 91 | 4 | 1 | - |  | $\checkmark$ |
| 9 | 69 | 3 | 22 | 82 | 3 | 0 | 22 | 25 |  |
| 10 | 78 | 4 | 26 | 62 | 3 | 0 | 26 | 29 |  |

## Chapter 3

## General Principles

For solutions check the course web site at www.bcnn.net.

## Chapter 4

## Simulation Software

For solutions check the course web site at www.bcnn.net.

## Chapter 5

## Statistical Models in Simulation

1. Let $X$ be defined as the number of defectives in the sample. Then $X$ is binomial ( $n=100, p=.01$ ) with the probability mass function

$$
p(x)=\binom{100}{x}(.01)^{x}(.99)^{100-x}, x=0,1, \ldots, 100
$$

The probability of returning the shipment is

$$
\begin{aligned}
P(X>2)= & 1-P(X \leq 2) \\
= & 1-\binom{100}{0}(.99)^{100}-\binom{100}{1}(.01)(.99)^{99} \\
& -\binom{100}{2}(.01)^{2}(.99)^{98}=.0794
\end{aligned}
$$

2. Let $X$ be defined as the number of calls received until an order is placed. Then, $X$ is geometric $(p=.48)$ with the probability mass function

$$
p(x)=(.52)^{x-1}(.48), x=0,1,2 \ldots
$$

(a) The probability that the first order will come on the fourth call is

$$
p(4)=.0675
$$

(b) The number of orders, $Y$, in eight calls is binomial
( $n=8, p=.48$ ) with the probability mass function

$$
p(y)=\binom{8}{y}(.48)^{y}(.52)^{8-y}, y=0,1, \ldots, 8
$$

The probability of receiving exactly six orders in eight calls is

$$
p(6)=.0926
$$

(c) The number of orders, $X$, in four calls is binomial $(n=4, p=.48)$ with probability mass function

$$
p(x)=\binom{4}{x}(.48)^{x}(.52)^{8-x}, x=0,1,2,3,4
$$

The probability of receiving one or fewer orders in four calls is

$$
\begin{aligned}
P(X \leq 1) & =\binom{4}{0}(.52)^{4}+\binom{4}{1}(.48)(.52)^{3} \\
& =.3431
\end{aligned}
$$

3. Let $X$ be defined as the number of women in the sample never married

$$
\begin{aligned}
P(2 \leq X \leq 3) & =p(2)+p(3) \\
& =\binom{20}{2}(.18)^{2}(.82)^{18}+\binom{20}{3}(.18)^{3}(.82)^{17} \\
& =.173+.228=.401
\end{aligned}
$$

4. Let $X$ be defined as the number of games won in the next two weeks. The random variable $X$ is described by the binomial distribution:

$$
\begin{gathered}
p(x)=\binom{5}{x}(.55)^{x}(.45)^{5-x} \\
P(3 \leq X \leq 5)=p(3)+p(4)+p(5) \\
=\binom{5}{3}(.55)^{3}(.45)^{2}+\binom{5}{4}(.55)^{4}(.45)+\binom{5}{5} .55^{5} \\
=.337+.206+.050=.593
\end{gathered}
$$

5. Solution to Exercise 5:
(a) Using the geometric probability distribution, the desired probability is given by

$$
p(.4)=(.6)^{3}(.4)=.0864
$$

(b) Using the binomial distribution, the desired probability is given by

$$
\begin{aligned}
P(X \leq 2) & =\sum_{i=0}^{5}\binom{5}{i}(.4)^{i}(.6)^{5-i} \\
& =.07776+.2592+.3456 \\
& =.68256
\end{aligned}
$$

6. $X=X_{1}+X_{2} \sim$ Erlang with $K \theta=1$. Since $K=2, \theta=1 / 2$

$$
F(2)=1-\sum_{i=0}^{1} e^{-2} 2^{i} / i!=0.406
$$

$$
P\left(X_{1}+X_{2}>2\right)=1-F(2)=.594
$$

7. The geometric distribution is memoryless if

$$
P(X>s+t \mid X>s)=P(X>t)
$$

where $s$ and $t$ are integers and $X$ is a geometrically distributed random variable. The probability of a failure is denoted by $q$ and

$$
\begin{aligned}
& P(X>s)=\sum_{j=s+1}^{\infty} q^{j-1} p=q^{s} \\
& P(X>t)=q^{t}, \text { and } \\
& P(X>s+t)=q^{s+t} ; \text { so } \\
& P[(X>s+t) \mid X>s]=\left(q^{s+t} / q^{s}\right)=q^{t}
\end{aligned}
$$

which is equal to $P(X>t)$.
8. The number of hurricanes per year, $X$, is Poisson $(\alpha=0.8)$ with the probability mass function

$$
p(x)=e^{-0.8}(0.8)^{x} / x!, x=0,1, \ldots
$$

(a) The probability of more than two hurricanes in one year is

$$
\begin{aligned}
P(X>2) & =1-P(X \leq 2) \\
& =1-e^{-0.8}-e^{-0.8}(0.8)-e^{-0.8}\left(0.8^{2} / 2\right) \\
& =.0474
\end{aligned}
$$

(b) The probability of exactly one hurricane in one year is

$$
p(1)=.3595
$$

9. The number of arrivals at a bank teller's cage, $X$, is Poisson $(\alpha=1.2)$ with the probability mass function

$$
p(x)=e^{-1.2}(1.2)^{x} / x!, x=0,1,2, \ldots
$$

(a) The probability of zero arrivals during the next minute is

$$
p(0)=.3012
$$

(b) The probability of zero arrivals during the next two minutes $(\alpha=2.4)$ is $p(0)=0.0907$.
10. Using the Poisson approximation with the mean, $\alpha$, given by

$$
\alpha=n p=200(.018)=3.6
$$

The probability that $0 \leq x \leq 3$ students will drop out of school is given by

$$
F(3)=\sum_{x=o}^{3} \frac{e^{\alpha} \alpha^{x}}{x!}=.5148
$$

11. Let $X$ be the number of calls received. The variance and mean are equal. Thus,

$$
\sigma^{2}=\alpha=4
$$

and the standard deviation is

$$
\sigma=2
$$

Then using the Poisson distribution

$$
P(X>6)=1-.889=.111
$$

12. Let $X$ be defined as the lead time demand. Then, $X$ is Poisson $(\alpha=6)$ with cumulative distribution function

$$
F(x)=\sum_{i=0}^{x} e^{-6}(6)^{i} / i!
$$

The order size at various protection levels is given by:

| Order Size | Protection(\%) | $F(x)$ |
| :---: | :---: | :---: |
| 6 | 50 | .606 |
| 8 | 80 | .847 |
| 9 | 90 | .916 |
| 10 | 95 | .957 |
| 11 | 97 | .979 |
| 11 | 97.5 | .979 |
| 12 | 99 | .991 |
| 13 | 99.5 | .996 |
| 15 | 99.9 | .999 |

13. A random variable, $X$, has a discrete uniform distribution if its probability mass function is

$$
p(x)=1 /(n+1) \quad R_{X}=\{0,1,2, \ldots n\}
$$

(a) The mean and variance are found by using

$$
\begin{aligned}
& \sum_{i=0}^{n} i=[n(n+1)] / 2 \text { and } \\
& \sum_{i=0}^{n} i^{2}=[n(n+1)(2 n+1)] / 6 \\
E(X)= & \sum_{i=0}^{n} x_{i} p\left(x_{i}\right)=\sum_{i=0}^{n} i p(i) \\
= & {[1 /(n+1)] \sum_{i=0}^{n} i=n / 2 } \\
V(X)= & E\left(X^{2}\right)-[E(X)]^{2} \\
= & \sum_{i=0}^{n} x_{i}^{2} p\left(x_{i}\right)-(n / 2)^{2}=\left(n^{2}+2 n\right) / 12
\end{aligned}
$$

(b) If $R_{X}=\{a, a+1, a+2, \ldots, b\}$, the mean and variance are

$$
\begin{aligned}
& E(X)=a+(b-a) / 2=(a+b) / 2 \\
& V(X)=\left[(b-a)^{2}+2(b-a)\right] / 12
\end{aligned}
$$

14. Let $X$ be defined as the lifetime of the satellite. Then, $X$ is exponential $(\lambda=.4)$ with cumulative distribution function

$$
F(x)=1-e^{-.4 x}, x \geq 0
$$

(a) The probability of the satellite lasting at least five years is

$$
P(X \geq 5)=1-F(5)=.1353
$$

(b) The probability that the satellite dies between three and six years is

$$
P(3 \leq X \leq 6)=F(6)-F(3)=.2105
$$

15. Let $X$ be the number of hours until a crash occurs. Using the exponential distribution, the desired probability is given by

$$
\begin{gathered}
F(48)-F(24)=\left[1-e^{-\frac{1}{36}(48)}\right]-\left[1-e^{-\frac{1}{36}(24)}\right] \\
=e^{-2 / 3}-e^{-4 / 3}=.513-.264=.249
\end{gathered}
$$

16. Let $X$ be defined as the number of ball bearings with defects in a random sample of 4000 bearings. Then, $X$ is binomial ( $n=4000, p=1 / 800$ ) with probability mass function

$$
p(x)=\binom{4000}{x}(1 / 800)^{x}(1-(1 / 800))^{n-x}, \quad x=0,1,2, \ldots, 4000
$$

The probability that the random sample yields three or fewer ball bearings with defects is

$$
\begin{aligned}
P(X \leq 3) & =p(0)+p(1)+p(2)+p(3) \\
& =.2649
\end{aligned}
$$

Also, $X$ can be approximated as Poisson $(\lambda=4000 / 800)$ with a probability mass function

$$
p(x)=e^{-5}(5)^{x} / x!, \quad x=0,1,2, \ldots
$$

The probability that the random sample yields three or fewer ball bearings with defects is

$$
\begin{aligned}
P(X \leq 3) & =p(0)+p(1)+p(2)+p(3) \\
& =.2650
\end{aligned}
$$

17. An exponentially distributed random variable, $X$, that satisfies

$$
P(X \leq 3)=.9 P(X \leq 4),
$$

can be specified by letting

$$
1-e^{-3 \lambda}=.9\left(1-e^{-4 \lambda}\right)
$$

By letting $z=e^{-\lambda}$,

$$
\begin{aligned}
& 0=z^{3}-.90 z^{4}-.10, \text { or } \\
& z=.6005 \text { and } \lambda=.51
\end{aligned}
$$

18. Let $X$ be the number of accidents occuring in one week. The mean is given by

$$
\alpha=1
$$

The probability of no accidents in one week is given by

$$
p(0)=\frac{e^{-1} \alpha^{0}}{0!}=.368
$$

The probability of no accidents in three successive weeks is given by

$$
[p(0)]^{3}=.368^{3}=.05
$$

19. Let $X$ be defined as the lifetime of the component. Then $X$ is exponential ( $\lambda=1 / 10,000$ hours) with cumulative distribution function

$$
F(x)=1-e^{-x / 10000}, \quad x>0
$$

Given that the component has not failed for $s=10,000$ or $s=15,000$ hours, the probability that it lasts 5000 more hours is

$$
P(X \geq 5000+s \mid X>s)=P(X \geq 5000)=.6065
$$

In both cases, this is due to the memoryless property of the exponential distribution.
20. Let $X$ be defined as the lifetime of the battery. Then, $X$ is exponential $(\lambda=1 / 48)$ with cumulative distribution function

$$
F(x)=1-e^{-x / 48}, \quad x>0
$$

(a) The probability that the battery will fail within the next twelve months, given that it has operated for sixty months is

$$
\begin{aligned}
P(X \leq 72 \mid X>60) & =P(X \leq 12) \\
& =F(12)=.2212
\end{aligned}
$$

due to the memoryless property.
(b) Let $Y$ be defined as the year in which the battery fails, Then,

$$
\begin{aligned}
& P(Y=\text { odd year })=\left(1-e^{-.25}\right)+\left(e^{-.50} e^{-.75}\right)+\ldots \\
& P(Y=\text { even year })=\left(1-e^{-.50}\right)+\left(e^{-.75}-e^{-1}\right)+\ldots
\end{aligned}
$$

So,

$$
\begin{aligned}
& P(Y=\text { even year })=e^{-.25} P(Y=\text { odd year }) \\
& P(Y=\text { even year })+P(Y=\text { odd year })=1, \text { and } \\
& e^{-.25} P(Y=\text { odd year })=1-P(Y=\text { odd year })
\end{aligned}
$$

The probability that the battery fails during an odd year is

$$
P(Y=\text { odd year })=1 /\left(1+e^{-.25}\right)=.5622
$$

(c) Due to the memoryless property of the exponential distribution, the remaining expected lifetime is 48 months.
21. Service time, $X_{i}$, is exponential $(\lambda=1 / 50)$ with cumulative distribution function

$$
F(x)=1-e^{-x / 50}, x>0
$$

(a) The probability that two customers are each served within one minute is

$$
P\left(X_{1} \leq 60, X_{2} \leq 60\right)=[F(60)]^{2}=(.6988)^{2}=.4883
$$

(b) The total service time, $X_{1}+X_{2}$, of two customers has an Erlang distribution (assuming independence) with cumulative distribution function

$$
F(x)=1-\sum_{i=0}^{1}\left[e^{-x / 50}(x / 50)^{i} / i!\right], x>0
$$

The probability that the two customers are served within two minutes is

$$
P\left(X_{1}+X_{2} \leq 120\right)=F(120)=.6916
$$

22. A random variable, $X$, has a triangular distribution with probability density function

$$
f(x)= \begin{cases}{[2(x-a)] /[(b-a)(c-a)],} & a \leq x \leq b \\ {[2(c-x)] /[(c-b)(c-a)],} & b \leq x \leq c\end{cases}
$$

The variance is

$$
\begin{aligned}
V(X)= & E\left(X^{2}\right)-[E(X)]^{2} \\
E(X)= & (a+b+c) / 3 \\
E\left(X^{2}\right)= & \left(\frac{2}{(b-a)(c-a)}\right) \int_{a}^{b} x^{2}(x-a) d x \\
& +\left(\frac{2}{(c-b)(c-a)}\right) \int_{b}^{c} x^{2}(c-x) d x \\
= & {[1 / 6(c-a)]\left[c\left(c^{2}+c b+b^{2}\right)-a\left(b^{2}+a b+a^{2}\right)\right] } \\
V(X)= & {\left[(a+b+c)^{2} / 18\right]-[(a b+a c+b c) / 6] }
\end{aligned}
$$

23. The daily use of water, $X$, is Erlang $(k=2, \theta=.25)$ with a cumulative distribution function

$$
F(x)=1-\sum_{i=0}^{2-1}\left[e^{-x / 2}(x / 2)^{i} / i!\right], \quad x>0
$$

The probability that demand exceeds 4000 liters is

$$
P(X>4)=1-F(4)=.4060
$$

24. Let $X_{i}$ be defined as the lifetime of the $i$ th battery and $X=X_{1}+X_{2}+X_{3}$. Then $X$ is Erlang ( $k=3, \theta=1 / 36$ ) with cumulative distribution function

$$
F(x)=1-\sum_{i=0}^{3-1}\left[e^{-x / 12}(x / 12)^{i} / i!\right], \quad x>0
$$

The probability that three batteries are sufficient is

$$
P(X>30)=1-F(30)=.5438
$$

25. Let $X$ represent the time between dial up connections. The desired probability is Erlang distributed with

$$
K \theta=1 / 15 \text { and } X=30
$$

The probability that the third connection occurs within 30 seconds is given by

$$
\begin{aligned}
F(30)= & 1-\sum_{i=0}^{2} \frac{e^{-\frac{1}{15}(30)}\left[\frac{1}{15} 30\right]^{i}}{i!} \\
& =.323
\end{aligned}
$$

and its complement gives the desired probability, or $1-.323=.677$.
26. Let $X$ represent the life of a single braking system. Using the Erlang distribution, the probability of a crash within 5,000 hours is given by

$$
\begin{aligned}
F(5,000) & =1-\frac{\sum_{i=0}^{1} e^{-2(8,000)(5,000)}[2(1 / 8,000)(5,000)]^{i}}{i!} \\
& =i-e^{-5 / 4}-e^{-5 / 4}(5 / 4) \\
& =1-.2865-.3581=.3554
\end{aligned}
$$

The complement gives the desired probability, or,

$$
p(\text { no } \quad \text { crash })=.6446
$$

27. Let $X$ represent the time until a car arrives. Using the Erlang distribution with

$$
K \theta=4 \text { and } X=1
$$

the desired probability is given by

$$
F(1)=1-\sum_{i=o}^{2} \frac{e^{-4(1)}[4(1)]^{i}}{i!}=.762
$$

28. Let $X$ be defined as the number of arrivals during the next five minutes. Then $X$ is Poisson $(\alpha=2.5)$ with cumulative distribution function

$$
F(x)=\sum_{i=0}^{x} e^{-2.5}(2.5)^{i} / i!, \quad x=0,1, \ldots
$$

The probability that two or more customers will arrive in the next five minutes is

$$
P(X \geq 2)=1-F(1)=.7127
$$

29. Let $X$ be defined as the grading time of all six problems. Then $X$ is Erlang ( $k=6, \theta=1 / 180$ ) with cumulative distribution function

$$
F(x)=1-\sum_{i=0}^{6-1}\left[e^{-x / 30}(x / 30)^{i} / i!\right], \quad x>0
$$

(a) The probability that grading is finished in 150 minutes or less is

$$
P(X \leq 150)=F(150)=.3840
$$

(b) The most likely grading time is the mode $=(k-1) / k \theta=150$ minutes.
(c) The expected grading time is

$$
E(X)=1 / \theta=180 \text { minutes }
$$

30. Let $X$ be defined as the life of a dual hydraulic system consisting of two sequentially activated hydraulic systems each with a life, $Y$, which is exponentially distributed ( $\lambda=2000$ hours). Then $X$ is Erlang ( $k=$ $2, \theta=1 / 4000$ ) with cumulative distribution function

$$
F(x)=1 \sum_{i=0}^{2-1}\left[e^{-x / 2000}(x / 2000)^{i} / i!\right], \quad x>0
$$

(a) The probability that the system will fail within 2500 hours is

$$
P(X \leq 2500)=F(2500)=.3554
$$

(b) The probability of failure within 3000 hours is

$$
P(X \leq 3000)=F(3000)=.4424
$$

If inspection is moved from 2500 to 3000 hours, the probability that the system will fail increases by .087 .
32. Letting $X$ represent the lead time in 100 's of units, the Erlang distribution with

$$
\beta=K=3, \theta=1, \text { and } X=2
$$

will provide the probability that the lead time is less than 2 with

$$
F(2)=1-\sum_{i=o}^{2} \frac{e^{-6} 6^{i}}{i!}=.938
$$

The complement gives the desired probability, or

$$
P(\text { Lead Time } \geq 2)=1-.938=.062
$$

33. Let $X$ be the lifetime of the card in months. The Erlang distribution gives the desired probability where

$$
\beta=K=4, K \theta=4(1 / 16)=\frac{1}{4}, \text { and } X=24
$$

Then

$$
F(24)=1-\sum_{i=o}^{3} \frac{e^{6} 6^{i}}{i!}=1-.151=.849
$$

The complement gives the desired probability, or

$$
P(X \geq 2 \text { years })=1-.849=.151
$$

34. Let $X$ be defined as the number on a license tag. Then $X$ is discrete uniform $(a=100, b=999)$ with cumulative distribution function

$$
F(x)=(x-99) / 900, \quad x=100,101, \ldots, 999
$$

(a) The probability that two tag numbers are 500 or higher is

$$
[P(X \geq 500)]^{2}=[1-F(499)]^{2}=.5556^{2}=.3086
$$

(b) Let $Y$ be defined as the sum of two license tag numbers. Then $Y$ is discrete triangular which can be approximated by

$$
F(y)= \begin{cases}(y-a)^{2} /[(b-a)(c-a)], & a \leq y \leq b \\ 1-\left[(c-y)^{2} /[(c-a)(c-b)]\right], & b \leq y \leq c\end{cases}
$$

where $a=2(100)=200, c=2(999)=1998$, and $b=(1998+200) / 2=1099$.
The probability that the sum of the next two tags is 1000 or higher is

$$
P(Y \geq 1000)=1-F(999)=.6050
$$

35. A normally distributed random variable, $X$, with a mean of 10 , a variance of 4 , and the following properties

$$
P(a<X<b)=.90 \text { and }|\mu-a|=|\mu-b|
$$

exists as follows

$$
\begin{aligned}
P(X<b)=P(X>a) & =.95 \text { due to symmetry } \\
\Phi[(b-10) / 2] & =.95 b=13.3 \\
1-\Phi[(a-10) / 2] & =.95 a=6.7
\end{aligned}
$$

36. Solution to Exercise 36:

Normal (10, 4)

$$
\begin{aligned}
F(8)-F(6) & =F\left(\frac{8-10}{2}\right)-F\left(\frac{6-10}{2}\right) \\
& =F(-1)-F(-2)=(1-.84134)-(1-.97725) \\
& =.13591
\end{aligned}
$$

Triangular (4, 10, 16)

$$
\begin{aligned}
F(8)-F(6) & =\frac{(8-4)^{2}}{(10-4)(16-4)}-\frac{(6-4)^{2}}{(10-4)(16-4)} \\
& =1 / 6=.1667
\end{aligned}
$$

Uniform (4, 16)

$$
\begin{aligned}
F(8)-F(6) & =\frac{(8-4)}{16-4}-\frac{(6-4)}{16-4} \\
& =1 / 6=.1667
\end{aligned}
$$

37. Letting $X$ be the random variable

$$
\begin{align*}
Z & =\frac{x-u}{\sigma} \\
2.33 & =\frac{x-20}{2} \\
x & =24.66 \\
1.645 & =\frac{x-20}{2} \\
x & =23.29 \\
1.283 & =\frac{x-20}{2} \\
x & =22.57
\end{align*}
$$

38. Let $X$ be defined as I.Q. scores. Then $X$ is normally distributed ( $\mu=100, \sigma=15$ ).
(a) The probability that a score is 140 or greater is

$$
P(X \geq 140)=1-\Phi[140-100) / 15]=.00383
$$

(b) The probability that a score is between 135 and 140 is

$$
\begin{aligned}
P(135 \leq X \leq 140) & =\Phi[(140-100) / 15]-\Phi[(135-100) / 15] \\
& =.00598
\end{aligned}
$$

(c) The probability that a score is less than 110 is

$$
P(X<110)=\Phi[(110-100) / 15]=.7475
$$

39. Let $X$ be defined as the length of the $i$ th shaft, and $Y$ as the linkage formed by $i$ shafts. Then $X_{i}$ is normally distributed.
(a) The linkage, $Y$, formed by the three shafts is distributed as

$$
\begin{aligned}
Y & \sim N\left(\sum_{i=1}^{3} \mu_{i}, \sum_{i=1}^{3} \sigma_{i}^{2}\right) \\
Y & \sim N(150, .25)
\end{aligned}
$$

(b) The probability that the linkage is larger than 150.2 is

$$
P(Y>150.2)=1-\Phi[(150.2-150) / .5]=.3446
$$

(c) The probability that the linkage is within tolerance is

$$
\begin{gathered}
P(149.83 \leq Y \leq 150.21)=\Phi[(150.21-150) / .5]-\Phi[(149.83-150) / .5] \\
=.2958
\end{gathered}
$$

40. Let $X$ be defined as the circumference of battery posts. Then $X$ is Weibull $(\gamma=3.25, \beta=1 / 3, \alpha=.005)$ with cumulative distribution function

$$
F(x)=1-\exp \left[-((x-3.25) / .005)^{1 / 3}\right], x \geq 3.25
$$

(a) The probability of a post having a circumference greater than 3.40 is

$$
P(X>3.40)=1-F(3.40)=.0447
$$

(b) The probability of a post not meeting tolerance is

$$
1-P(3.3<X<3.5)=1-F(3.5)+F(3.3)=.9091
$$

41. Let $X$ be defined as the time to failure of a battery. Then $X$ is Weibull $(\gamma=0, \beta=1 / 4, \alpha=1 / 2)$ with cumulative distribution function

$$
F(x)=1-\exp \left[-(2 x)^{1 / 4}\right], x \geq 0
$$

(a) The probability that a battery will fail within 1.5 years is

$$
P(X<1.5)=F(1.5)=.7318
$$

(b) The mean life of a battery is

$$
E(X)=(1 / 2) \Gamma(4+1)=12 \text { years }
$$

The probability of a battery lasting longer than twelve years is

$$
P(X>12)=1-F(12)=.1093
$$

(c) The probability that a battery will last from between 1.5 and 2.5 years is

$$
P(1.5 \leq X \leq 2.5)=F(2.5)-F(1.5)=.0440
$$

42. Let $X$ be the demand for electricity. Suppose

$$
1000=a<\text { median }=1425 \leq b=\text { Mode }
$$

so that the probability that the demand is less than or equal to 1425 kwh is given by

$$
F(1425)=0.5=\frac{(1425-1000)^{2}}{(b-1000)(1800-1000)}=\frac{425^{2}}{(b-1000(800)}
$$

implying $b=1451.56$ kwh. Since $1451.56 \geq 1425$ we have Mode $=1451.56$.
43. Letting $X$ represent the time to failure
(a) $E(X)=100 \Gamma(1+2)=1000 \Gamma(3)=2000$ hours
(b) $F(3000)=1-\exp \left[-\left(\frac{3000}{1000}\right)^{\frac{1}{2}}\right]$
$F(3000)=1-e^{-1.732}=.823$
44. Let $X$ be defined as the gross weight of three axle trucks. Then $X$ is Weibull $(\gamma=6.8, \beta=1.5, \alpha=1 / 2)$ with cumulative distribution function

$$
F(x)=1-\exp \left[-((x-6.8) / .5)^{1.5}\right], x \geq 6.8
$$

The weight limit, $a$, such that .01 of the trucks are considered overweight is

$$
\begin{aligned}
P(X>a) & =1-F(a)=.01 \\
\exp \left[-((a-6.8) / .5)^{1.5}\right] & =.01 \\
a & =8.184 \text { tons }
\end{aligned}
$$

45. Let $X$ be defined as the car's gas mileage. Then $X$ is triangular ( $a=0, c=50$ ) with an expected value, $E(X)$, equal to 25.3 miles per gallon.

The median can be determined by first finding the mode, $b$, by setting

$$
\begin{aligned}
& E(X)=(a+b+c) / 3=25.3 \\
& b=25.9 \text { miles per gallon, }
\end{aligned}
$$

then, determining which interval of the distribution contains the median by setting

$$
F(b)=(x-a)^{2} /[(b-a)(c-a)], a \leq x \leq b
$$

to compute $F(25.9)=.518$, so the median is in the interval $(0,25.9)$. The median is then computed by finding $x$ such that $F(x)=.50$, or median $=25.45$ miles per gallon.
46. Let $T$ represent the time to complete the route. Then $T \sim N\left(\mu_{T}, \sigma_{T}^{2}\right)$
(a) $\mu_{T}=\sum_{i} \mu_{i}=38+99+85+73+52+90+10+15+30=492$ minutes
(b) $\sigma_{T}^{2}=\sum_{i} \sigma_{i}^{2}=16+29+25+20+12+25+4+4+9=144$ minutes $^{2}$ and $\sigma_{T}=12$ minutes

$$
\Phi(z)=\Phi\left(\frac{x-\mu}{\sigma_{T}}\right)=\Phi\left(\frac{480-492}{12}\right)=\Phi(-1)=.3413
$$

$$
P(X>480)=1-.3413=.6587
$$

(c) $P(X>2)=1-P(X<2)=1-\sum_{x=0}^{2}\binom{6}{x}(.6587)^{x}(.3413)^{6-x}$

$$
=1-.108=.892
$$

(d) $P(456<X<504)=F(504)-F(456)$

$$
=\Phi\left(\frac{504-496}{12}\right)-\Phi\left(\frac{456-496}{12}\right)
$$

$$
=\Phi(2 / 3)-\Phi(-31 / 3)=.7476-.0001=.7475
$$

47. $1-F(600)=\exp \left[-(600 / 400)^{1 / 2}\right]=e^{-(1.5) 1 / 2}=e^{-1.22}=.295$
48. $R(x)=1-F(x)=\sum_{i=0}^{2} e^{-.0001(32,000)} \frac{[(.001)(32,000)]^{i}}{i!}=.2364$
49. Solution to Exercise 49.
(a)

$$
E\left(X^{2}\right)=\int_{85}^{92} \frac{x^{2}(2)(x-85)}{119} d x+\int_{95}^{102} \frac{x^{2}(2)(102-x)}{170} d x=3311.75+5349.41=8661.16
$$

$$
E(X)=(a+b+c) / 3=(85+92+102) / 3=93
$$

$$
V(X)=E\left(X^{2}\right)-[E(X)]^{2}=8661.16-(93)^{2}=12.16^{\circ} F^{2}
$$

(b)

$$
\begin{aligned}
0.5 & =1-\frac{(102-x)^{2}}{170} \\
(102-x)^{2} & =85 \\
x & =92.8^{\circ} \mathrm{F}
\end{aligned}
$$

(c) Mode $=b=92^{\circ} F$
50. (a) $E(X)=1.8+1 / 3 \Gamma(2+1)=1.8+1 / 3(2)=2.47 \times 10^{3}$ hours

$$
\begin{gathered}
F(2.47)=1-\exp \left[-\left(\frac{2.47-1.80}{.33}\right)^{1 / 2}\right]=1-\exp \left[-(2)^{1 / 2}\right]=.757 \\
P(X>2.47)=1-.757=.243
\end{gathered}
$$

(b)

$$
\begin{gathered}
.5=1-\exp \left[-\left(\frac{x-1.8}{.33}\right)^{1 / 2}\right], \text { where } x=\text { median } \\
.5=\exp \left[-\left(\frac{x-1.8}{.33}\right)\right]^{1 / 2} \\
\ln .5=-\left(\frac{x-1.8}{.33}\right)^{1 / 2} \\
x=1.96 \times 10^{3} \text { hours }
\end{gathered}
$$

51. 

$$
\begin{aligned}
F(4) & =1-\sum_{i=0}^{1} e^{-2(1 / 4) 4}\left[\frac{[2(1 / 4)(4)]^{i}}{i!}\right] \\
& =1-\sum_{i=0}^{1} \frac{e^{-2} 2^{i}}{i!}=.594 \\
P(X>4) & =1-.594=.406
\end{aligned}
$$

## Chapter 6

## Queueing Models

For Maple procedures that help in evaluating queueing models see the course web site at www.bcnn.net.

1. The tool crib is modeled by an $\mathrm{M} / \mathrm{M} / \mathrm{c}$ queue $(\lambda=1 / 4, \mu=1 / 3, c=1$ or 2$)$. Given that attendants are paid $\$ 6$ per hour and mechanics are paid $\$ 10$ per hour,

$$
\text { Mean cost per hour }=\$ 10 c+\$ 15 L
$$

assuming that mechanics impose cost on the system while in the queue and in service.
CASE 1: one attendant $-\mathrm{M} / \mathrm{M} / 1(c=1, \rho=\lambda / \mu=.75)$
$L=\rho /(1-\rho)=3$ mechanics
Mean cost per hour $=\$ 10(1)+\$ 15(3)=\$ 55$ per hour.
CASE 2: two attendants $-\mathrm{M} / \mathrm{M} / 2(c=2, \rho=\lambda / c \mu=.375)$

$$
L=c \rho+\left[(c \rho)^{c+1} P_{0}\right] /\left[c(c!)(1-\rho)^{2}\right]=.8727
$$

where

$$
P_{0}=\left\{\left[\sum_{n=0}^{c-1}(c \rho)^{n} / n!\right]+\left[(c \rho)^{c}(1 / c!)(1 /(1-\rho))\right]\right\}^{-1}=.4545
$$

Mean cost per hour $=\$ 10(2)+\$ 15(.8727)=\$ 33.09$ per hour
It would be advisable to have a second attendant because long run costs are reduced by $\$ 21.91$ per hour.
2. A single landing strip airport is modeled by an $\mathrm{M} / \mathrm{M} / 1$ queue ( $\mu=2 / 3$ ). The maximum arrival rate, $\lambda$, such that the average wait, $w_{Q}$, does not exceed three minutes is computed as follows:

$$
w_{Q}=\lambda /[\mu(\mu-\lambda)] \leq 3
$$

or

$$
\lambda=\mu /\left[1 / \mu w_{Q}+1\right] \leq .4444 \text { airplanes per minute. }
$$

Therefore, $\lambda_{\max }=.4444$ airplanes per minute.
3. The Port of Trop is modeled by an $\mathrm{M} / \mathrm{M} / 1 / 4$ queue $(\lambda=7, \mu=8, a=7 / 8, N=4)$. The expected number of ships waiting or in service, $L$, is

$$
L=\frac{a\left[1-(N+1) a^{N}+N a^{N+1}\right]}{\left(1-a^{N+1}\right)(1-a)}=1.735 \text { ships }
$$

since $\lambda \neq \mu$ and system capacity is $N=4$ ships.
4. String pulling at City Hall is modeled by an $M / M / 2$ queue ( $\lambda=1 / 10, \mu=1 / 15, \rho=.75$ ).
(a) The probability that there are no strings to be pulled is

$$
P_{0}=\left\{\left[\sum_{n=0}^{c-1}(c \rho)^{n} / n!\right]+\left[(c \rho)^{c}(1 / c!) /(1-\rho)\right]\right\}^{-1}=.1429
$$

(b) The expected number of strings waiting to be pulled is

$$
L_{Q}=\left[(c \rho)^{c+1} P_{0}\right] /\left[c(c!)(1-\rho)^{2}\right]=1.929 \text { strings }
$$

(c) The probability that both string pullers are busy is

$$
P(L(\infty) \geq 2)=\left[(c \rho)^{2} P_{0}\right] /[c!(1-\rho)]=.643
$$

(d) If a third string puller is added to the system, (M/M/3 queue, $c=3, \rho=.50)$, the measures of performance become

$$
P_{0}=.2105, L_{Q}=.2368, P(L(\infty) \geq 3)=.2368
$$

5. The bakery is modeled by an $\mathrm{M} / \mathrm{G} / 1$ queue $\left(\mu=4, \sigma^{2}=0\right)$. The maximum arrival rate, $\lambda$, such that the mean length of the queue, $L_{Q}$, does not exceed five cakes is

$$
\begin{gathered}
L_{Q}=\left[\lambda^{2} / 2 \mu^{2}(1-\lambda / \mu)\right] \leq 5 \text { cakes } \\
\lambda^{2}+40 \lambda-160 \leq 0 \\
\lambda \leq 3.6643 \text { cakes per hour. }
\end{gathered}
$$

6. The physical examination is modeled as an $M / G / 1$ queue. The arrival rate is $\lambda=1 / 60$ patient per minute. The mean service time is $15+15+15=45$ minutes, so the service rate is $\mu=1 / 45$ patient per minute. Thus, $\rho=\lambda / \mu=3 / 4$. The variance of the service time is $\sigma^{2}=15^{2}+15^{2}+15^{2}=675$ minutes, the sum of the variance of three exponentially distributed random variables, each with mean 15 . Applying the formula for $L_{Q}$ for the $M / G / 1$ queue we obtain

$$
L_{Q}=\frac{\rho^{2}\left(1+\sigma^{2} \mu^{2}\right)}{2(1-\rho)}=1 \frac{1}{2} \text { patients. }
$$

7. The tool crib is modeled as an $M / G / 1$ queue with arrival rate $\lambda=10$ per hour, service rate $\mu=60 / 4=15$ per hour, and service-time variance $\sigma^{2}=(2 / 60)^{2}=(1 / 30)^{2}$ hours. Thus, $\rho=\lambda / \mu=2 / 3$. The wages for non-productive waiting in line amounts to $15 w_{Q}$ per mechanic's visit to the tool crib. Since there are $\lambda=10$ visits per hour on average, the average cost per hour of having mechanics delayed is $\lambda\left(\$ 15 w_{Q}\right)=\$ 15 L_{Q}$, using $L_{Q}=\lambda w_{Q}$. Applying the formula for $L_{Q}$ for the $M / G / 1$ queue we obtain

$$
L_{Q}=\frac{\rho^{2}\left(1+\sigma^{2} \mu^{2}\right)}{2(1-\rho)}=0.833 \text { mechanics. }
$$

Thus, the average cost per hour is $\$ 15 L_{Q}=\$ 12.50$.
8. The airport is modeled as an $M / G / 1$ queue with arrival rate $\lambda=30 / 60=0.5$ per minute, service rate $\mu=60 / 90=2 / 3$ per minute, and service-time variance $\sigma^{2}=0$. The runway utilization is $\rho=\lambda / \mu=3 / 4$. Applying the formulas for the $M / G / 1$ queue we obtain

$$
\begin{aligned}
L_{Q} & =\frac{\rho^{2}\left(1+\sigma^{2} \mu^{2}\right)}{2(1-\rho)}=1.125 \text { aircraft } \\
w_{Q} & =\frac{L_{Q}}{\lambda}=2.25 \text { minutes } \\
w & =w_{Q}+\frac{1}{\mu}=3.75 \text { minutes } \\
L & =\frac{\lambda}{\mu}+L_{Q}=1.875 \text { aircraft. }
\end{aligned}
$$

9. The machine shop is modeled by an $\mathrm{M} / \mathrm{G} / 1$ queue $(\lambda=12 / 40=.3 /$ hour, $\mu=1 / 2.5=.4 /$ hour, $\left.\rho=.75, \sigma^{2}=1\right)$.
(a) The expected number of working hours that a motor spends at the machine shop is

$$
w=\mu^{-1}+\left[\lambda\left(\mu^{-2}+\sigma^{2}\right)\right] /[2(1-\rho)]=6.85 \text { hours }
$$

(b) The variance that will reduce the expected number of working hours, $w$, that a motor spends in the shop to 6.5 hours is calculated by solving the equation in (a) for $\sigma^{2}$ :

$$
\begin{aligned}
\sigma^{2} & =\left[\left(w-\mu^{-1}\right)(2(1-\rho))\right] / \lambda-\mu^{-2} \\
\sigma^{2} & =.4167 \text { hours }^{2}
\end{aligned}
$$

10. The self-service gasoline pump is modeled by an $\mathrm{M} / \mathrm{G} / 1$ queue with ( $\lambda=12 /$ hour, $\mu=15 /$ hour, $\rho=.8, \sigma^{2}=1.333^{2} \min ^{2}=.0222^{2}$ hour $^{2}$. The expected number of vehicles in the system is

$$
L=\rho+\left[\rho^{2}\left(1+\sigma^{2} \mu^{2}\right)\right] /[2(1-\rho)]=2.5778 \text { vehicles. }
$$

11. The car wash is modeled by an $\mathrm{M} / \mathrm{G} / 1$ queue $\left(\lambda=1 / 45, \mu=1 / 36, \rho=.8, \sigma^{2}=324\right)$.
(a) The average time a car waits to be served is

$$
w_{Q}=90 \text { minutes }
$$

(b) The average number of cars in the system is

$$
L=2.8 \mathrm{cars}
$$

(c) The average time required to wash a car is

$$
1 / \mu=36 \text { minutes. }
$$

12. The cotton spinning room is modeled by an $\mathrm{M} / \mathrm{M} / \mathrm{c} / 10 / 10$ queue with $(\lambda=1 / 40, \mu=1 / 10, N=K=$ 10). Given that operators are paid $\$ 10$ per hour, and idle looms cost $\$ 40$ per hour, the mean cost per hour of the system is

$$
\text { Mean cost per hour }=\$ 10 c+\$ 40 L
$$

The table below is generated for various levels of $c$.

| $c$ | $L_{Q}$ | $L$ | $w_{Q}(\min )$ | $K-L$ | Cost |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 1 | 5.03 | 6.02 | 50.60 | 3.98 | $\$ 250.80$ |
| 2 | 1.46 | 3.17 | 8.55 | 6.83 | 146.80 |
| 3 | 0.32 | 2.26 | 1.65 | 7.74 | 120.40 |
| 4 | 0.06 | 2.05 | 0.30 | 7.95 | 122.00 |
| 5 | 0.01 | 2.01 | 0.05 | 7.99 | 130.40 |

(a) The number of operators that should be employed to minimize the total cost of the room is three, resulting in a total cost of $\$ 120.40$.
(b) Four operators should be employed to ensure that, on the average, no loom should wait for more than one minute for an operator (i.e., to ensure $w_{Q} \leq 1 \mathrm{~min}$.). In this case, a loom will only have to wait an average of $w_{q}=0.3 \mathrm{~min} .=18$ seconds for a cost of $\$ 122.00$.
(c) Three operators should be employed to ensure that an average of at least 7.5 looms are running at all times (i.e., to ensure $K-L \geq 7.5$ looms)
13. Given an $\mathrm{M} / \mathrm{M} / 2 / 10 / 10$ queue $(\lambda=1 / 82, \mu=1 / 15, c=2, K=10, N=10)$, the average number of customers in the queue is $L_{Q}=0.72$. The average waiting time of a customer in the queue is

$$
W_{Q}=L_{Q} / \lambda_{e}=0.72 / 0.09567=7.526 \text { time units. }
$$

The value of $\lambda$ such that $L_{Q}=L / 2$ is found by trial and error to be

$$
\lambda=0.0196
$$

14. Assuming Figure 6.6 represents a single-server LIFO system, the time in system, $W_{i}$, of the $i$ th customer can be found to be $W_{1}=2, W_{2}=5, W_{3}=9, W_{4}=3, W_{5}=4$, so $\sum_{i=1}^{N} W_{i}=23$.
Also, $\widehat{\lambda}=N / T=5 / 20=0.25$

$$
\begin{aligned}
\widehat{w} & =\sum_{i=1}^{N} w_{i} / N=4.6 \text { time units } \\
\widehat{L} & =(1 / T) \sum_{i=0}^{\infty} i T_{i}=1.15 \text { customers }
\end{aligned}
$$

Note that: $\widehat{L}=1.15=(.25)(4.6)=\widehat{\lambda} \widehat{w}$
Allowing $T \longrightarrow \infty$, and $N \longrightarrow \infty$, implies that $\widehat{L} \longrightarrow L, \widehat{\lambda} \longrightarrow \lambda$, and $\widehat{w} \longrightarrow w$, and

$$
\widehat{L}=\widehat{\lambda} \widehat{w} \text { becomes } L=\lambda w
$$

The total area under the $L(t)$ function can be written as:

$$
\int_{0}^{T} L(t) d t=\sum_{i=1}^{N} W_{i}
$$

Note that LIFO did not change the equations.
15. (a) Assume Figure 6.6 is for a FIFO system with $c=2$ servers. As before, $N=5$ and $T=20$, so $\widehat{\lambda}=N / T=0.25$ customer/time unit. The solution for this system is given by Figure 6.8. Hence,
$W_{1}=2, W_{2}=8-3=5, W_{3}=10-5=5, W_{4}=14-7=7$, and $W_{5}=20-16=4$. To show $\widehat{L}=\hat{\lambda} \widehat{w}$, one proceeds as in Exercise 14.
(b) Assume Figure 6.6 is for LIFO system with $c=2$ servers. The solution is identical to that of Exercise 11.
16. (d) The values of $\mu_{1}, \mu_{2}$, and $p$ needed to achieve a distribution with mean $E(X)=1$ and coefficient of variation $\mathrm{cv}=2$ can be determined as follows:

Note that

$$
E(X)=p / \mu_{1}+(1-p) / \mu_{2}
$$

and

$$
(\mathrm{cv})^{2}=\left[2 p(1-p)\left(1 / \mu_{1}-1 / \mu_{2}\right)^{2}\right] /[E(X)]^{2}+1
$$

By choosing $p=1 / 4$ arbitrarily, the following equations can be simultaneously solved

$$
1 /\left(4 \mu_{1}\right)+3 /\left(4 \mu_{2}\right)=1 \text { and } 3 / 8\left(1 / \mu_{1}-1 / \mu_{2}\right)^{2}+1=4
$$

Solving the left equation for $\mu_{1}$ yields

$$
\mu_{1}=\mu_{2} /\left(4 \mu_{2}-3\right)
$$

Substituting $\mu_{1}$ into the right equation and solving for $\mu_{2}$ yields

$$
\begin{gathered}
\mu_{2}=1 /(1-\sqrt{2 / 2})=3.4142 \\
\mu_{1}=3.4142 /[4(3.4142-3)]=.3204
\end{gathered}
$$

17. In Example 6.18, the milling machine station is modeled by $\mathrm{M} / \mathrm{M} / \mathrm{c} / \mathrm{K} / \mathrm{K}$ queue $(\lambda=1.20, \mu=1 / 5, K=$ 10). A table comparing the relevant parameters of the system for $c=1,2$, and 3 is given below:

|  | $c=1$ | $c=2$ | $c=3$ |
| :---: | ---: | ---: | ---: |
| $L_{Q}$ | 5.03 | 1.46 | 0.32 |
| $L-L_{Q}$ | 0.994 | 1.708 | 1.936 |
| $\rho$ | 0.994 | 0.854 | 0.645 |

As more servers are hired, the average server utilization, $\rho$, decreases; but the average queue length, $L_{Q}$, also decreases.
18. Modeling the system as an $M / M / c / 12 / 12$ queue we need $\lambda_{e}$ to obtain $\rho=\lambda_{e} /(c \mu)$, where $\lambda=1 / 20$ and $\mu=1 / 5$. Results are given in the table below:

| $c$ | $\lambda_{e}$ | $\rho$ |
| :---: | :---: | :---: |
| 1 | 0.200 | 0.999 |
| 2 | 0.374 | 0.934 |
| 3 | 0.451 | 0.752 |

19. The lumber yard is modeled by a $\mathrm{M} / \mathrm{M} / \mathrm{c} / \mathrm{N} / \mathrm{K}$ queue $(\lambda=1 / 3, \mu=1, N=K=10$ ).
(a) Assume that unloading time is exponentially distributed with mean $1 / \mu=1$ hour. Also assume that travel time to get the next load of logs and return is exponentially distributed with mean $1 / \lambda=3$ hours. The exponential distribution is highly variable (mean=std.dev.) and therefore it may be reasonable for travel times provided the trucks travel varying distances and/or run into congested traffic conditions. On the other hand, actual unloading times are probably less variable than the exponential distribution.
(b) With one crane to unload trucks, $c=1$.

The average number of trucks waiting to be unloaded is

$$
L_{Q}=6 \text { trucks. }
$$

The average number of trucks arriving at the yard each hour is

$$
\lambda_{e}=1.0 \text { trucks/hour. }
$$

The fraction of trucks finding the crane busy upon arrival is

$$
1-P_{0}=.997=99.7 \%
$$

The long run proportion of time the crane is busy is

$$
\rho=1.0
$$

(c) With two cranes to unload trucks, $c=2$.

A table comparing one crane and two cranes follows:

|  | one crane | two cranes |
| :---: | ---: | ---: |
| $c$ | 1 | 2 |
| $L_{Q}$ | 6.0 | 2.47 |
| $\lambda_{e}$ | 1.0 | 1.88 |
| busy | 0.997 | 0.844 |
| $\rho$ | 1.0 | 0.94 |

(d) The value of a truckload is $\$ 200$ and the cost of a crane is $\$ 50$ per hour independent of utilization. The cost per hour is $\$ 50$ (number of cranes) - $\$ 200$ (number of arrivals per hour), or cost per hour $=\$ 50 c-\$ 200 \lambda_{e}$.

|  |  | Cost (\$) per hour <br> Exercise 19(d) | Cost (\$) per hour <br> Exercise 19(e) |
| ---: | ---: | ---: | ---: |
| 1 | 1.000 | -150.00 | 90.00 |
| 2 | 1.883 | -276.60 | -177.80 |
| 3 | 2.323 | -314.60 | -286.20 |
| 4 | 2.458 | -291.60 | -284.80 |
| 5 | 2.493 | -248.60 | -247.40 |

Three cranes should be used because the value of logs received per hour is $\$ 314.60$ more than the cost of three cranes, and is higher than with any other option.
(e) In addition to the above costs, the cost of an idle truck and driver is $\$ 40$ per hour. Then,

$$
\text { cost }=\$ 50 c+\$ 40 L_{Q}-\$ 200 \lambda_{e}
$$

and three cranes should be installed as shown in the table above, since the value of the logs is $\$ 286.20$ more than the combined cost of three cranes and $L_{Q}=.71$ idle trucks and drivers on the average.
20. The tool crib is modeled by an $\mathrm{M} / \mathrm{M} / \mathrm{c} / \mathrm{N} / \mathrm{K}$ queue $(\lambda=1.20, \mu=1.3, N=K=10, c=1$ or 2$)$. As in Exercise 1,

$$
\text { mean cost per hour }=\$ 6 c+\$ 10 L
$$

Case 1: one attendant $(c=1)$

$$
\begin{aligned}
& L_{Q}=2.82 \\
& \lambda_{e}=0.311
\end{aligned}
$$

$L=3.75$
Mean cost per hour $=\$ 6(1)+\$ 10(3.75)=\$ 43.50$
Case 2: two attendants $(c=2)$
$L_{Q}=0.42$
$L=1.66$
Mean cost per hour $=\$ 6(2)+\$ 10(1.66)=\$ 28.60$
A second attendant reduces mean costs per hour by $\$ 43.50-\$ 28.60=\$ 14.90$.
21. For an $\mathrm{M} / \mathrm{G} / \infty$ queue with $\lambda=1000 /$ hour and $1 / \mu=3$ hours,

$$
P_{n}=\frac{e^{-\lambda / \mu}(\lambda / \mu)^{n}}{n!}
$$

If $c$ is the number of parking spaces, the probability we need more than $c$ spaces is

$$
\sum_{n=c+1}^{\infty} P_{n}=1-\sum_{n=0}^{c} P_{n}
$$

By trial and error we find that $c=3169$ spaces makes this probability $<0.001$.
22. If the overall arrival rate increases to $\lambda=160 /$ hour, then $\lambda_{1}=.4 \lambda=64, \lambda_{2}=.6 \lambda=96$, and $\lambda_{3}=$ $\lambda_{1}+\lambda_{2}=160$. The offered load at service center 2 is $\lambda_{2} / \mu_{2}=96 / 20=4.8$, so we need at least $c=5$ clerks. At service center $3, \lambda_{3} / \mu_{3}=160 / 90=1.8$, so we need at least $c=2$ clerks.
23. The system can be approximated as an $\mathrm{M} / \mathrm{M} / c$ queue with arrival rate $\lambda=24$ per hour and service rate $\mu=1 / 2$ per minute $=30$ per hour. Currently $c=1$ server (copy machine), but the proposal is for $c=2$ servers. The steady-state probability that the line reaches outside the store is

$$
p=\sum_{n=5}^{\infty} P_{n}=1-\sum_{n=0}^{4} P_{n}
$$

For the $\mathrm{M} / \mathrm{M} / 1$ queue $p \approx 0.33$, while for the $\mathrm{M} / \mathrm{M} / 2$ queue $p \approx 0.01$. Thus, adding another copier substantially reduces the likelihood of having a line reach outside the store.
24. The system can be approximated as an $\mathrm{M} / \mathrm{M} / c / N$ queue. In both system designs the capacity is $N=7$ cars. Currently there are $c=4$ servers (stalls), and the proposal is to change to $c=5$ stalls. The arrival rate is $\lambda=34$ cars per hour, so the rate at which cars are lost is $\lambda P_{7}$.

The expected service time is

$$
3(0.2)+7(0.7)+12(0.1)=6.7 \text { minutes per car }
$$

implying a service rate of approximately $\mu=9$ cars per hour. Clearly the service time is not exponentially distributed, but we are approximating it as exponentially distributed with the same mean.

When $c=4$ we have $\lambda P_{7} \approx(34)(0.14)=4.8$ cars per hour lost, but when $c=5$ we have $\lambda P_{7} \approx$ $(34)(0.08)=2.7$ cars per hour lost.

## Chapter 7

## Random-Number Generation

1. Place 10 slips of paper into a hat, where each slip has one of the integers $0,1,2, \ldots, 9$ written on it. Draw two slips of paper (one-at-a-time, with replacement), and let the resulting numbers be $F, S$. Then set

$$
R=0 . F S
$$

This procedure generates random numbers on the interval $[0,0.99]$.
2. Video gambling games, military draft, assigning subjects to treatments in a pharmaceutical experiment, state lotteries and pairing teams in a sports tournament.
3. Let $X=-11+28 R$.
4. Solution to Exercise 4:

$$
\begin{array}{ll}
X_{0}=27, a=8, c=47, m=100 & \\
X_{1}=(8 \times 27+47) \bmod 100=63, & R_{1}=63 / 100=.63 \\
X_{2}=(8 \times 63+47) \bmod 100=51, & R_{2}=51 / 100=.51 \\
X_{3}=(8 \times 51+47) \bmod 100=55, & R_{3}=55 / 100=.55
\end{array}
$$

5. None. A problem would occur only if $c=0$ also.
6. Solution to Exercise 6:

$$
\begin{aligned}
& X_{0}=117, a=43, m=1,000 \\
& X_{1}=[43(117)] \bmod 1,000=31 \\
& X_{2}=[43(31)] \bmod 1,000=333 \\
& X_{3}=[43(333)] \bmod 1,000=319 \\
& X_{4}=[43(319)] \bmod 1,000=717
\end{aligned}
$$

7. Solution to Exercise 7:

| $R_{(i)}$ | .11 | .54 | .68 | .73 | .98 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| $i / N$ | .20 | .40 | .60 | .80 | 1.0 |
| $i / N-R_{(i)}$ | .09 | - | - | .07 | .02 |
| $R_{(i)}-(i-1) / N$ | .11 | .34 | .28 | .13 | .18 |

$$
\begin{aligned}
& D^{+}=\max _{1 \leq i \leq N}\left(i / N-R_{(i)}\right)=.09 \\
& D^{-}=\max _{1 \leq i \leq N}\left(R_{(i)}-(i-1) / N\right)=.34 \\
& D=\max \left(D^{+}, D^{-}\right)=.34
\end{aligned}
$$

The critical value, $D_{\alpha}$, obtained from Table A. 8 is

$$
D_{.05}=.565
$$

since $D<D_{.05}$, the hypothesis that there is no difference between the true distribution of $\left\{R_{1}, R_{2}, \ldots, R_{5}\right\}$ and the uniform distribution on $[0,1]$ cannot be rejected on the basis of this test.
8. Let ten intervals be defined each from $(10 i-9)$ to $(10 i)$ where $i=1,2, \ldots, 10$. By counting the numbers that fall within each interval and comparing this to the expected value for each interval, $E_{i}=10$, the following table is generated:

| Interval | $O_{i}$ | $\left(O_{i}-E_{i}\right)^{2} / E_{i}$ |
| :---: | ---: | :---: |
| $(01-10)$ | 9 | 0.1 |
| $(11-20)$ | 9 | 0.1 |
| $(21-30)$ | 9 | 0.1 |
| $(31-40)$ | 6 | 1.6 |
| $(41-50)$ | 17 | 4.9 |
| $(51-60)$ | 5 | 2.5 |
| $(61-70)$ | 10 | 0.0 |
| $(71-80)$ | 12 | 0.4 |
| $(81-90)$ | 7 | 0.9 |
| $(91-00)$ | 16 | 3.6 |
|  | 100 | $14.2=\chi_{0}^{2}$ |

From Table A.6, $\chi_{.05,9}^{2}=16.9$. Since $\chi_{0}^{2}<\chi_{.05,9}$, then the null hypothesis of no difference between the sample distribution and the uniform distribution is not rejected.
9. The numbers are given a "+" or a "-" depending on whether they are followed by a larger or smaller number:

$$
\begin{aligned}
& +-+---++++-+-+++--+++---- \\
& \quad+++-+-+--+-+-+---++--++
\end{aligned}
$$

There are $a=27$ runs in this sequence.
For $N=50$,

$$
\begin{aligned}
\mu_{a} & =(2 N-1) / 3=33, \text { and } \\
\sigma_{a}^{2} & =(16 N-29) / 90=8.5667 \\
Z_{0} & =\left(a-\mu_{a}\right) / \sigma_{a}=-2.05 \\
z_{\alpha / 2} & =z_{.025}=1.96
\end{aligned}
$$

Since $Z_{0}<-z_{.025}$, the null hypothesis of independence can be rejected.
10. A "+" sign is used to denote an observation above the mean (.495) and a "-" sign will denote an observation below the mean.

$$
\begin{aligned}
&+-+-+-----++-+-+-+-+-++- \\
&++++--+--+--++-+++-+--+ \\
&+ \\
& n_{1}=24, n_{2}=26, \text { and } b=31 \\
& \mu_{b}=\left[\left(2 n_{1} n_{2}\right) / N\right]+1 / 2=25.46 \\
& \sigma_{b}^{2}=\left[2 n_{1} n_{2}\left(2 n_{1} n_{2}-N\right)\right] /\left[N^{2}(N-1)\right]=12.205 \\
& Z_{0}=\left(b-\mu_{b}\right) / \sigma_{b}=1.586 \\
& z_{\alpha / 2}=z .025=1.96
\end{aligned}
$$

Since $-z_{.025}<Z_{0}<z_{.025}$, the null hypothesis of independence cannot be rejected.
11. The lengths of runs up and down are

$$
1,1,1,3,4,1,1,1,3,2,3,4,3,1,1,2,1,2,1,1,1,1,1,3,2,2,2
$$

$$
\begin{aligned}
E\left(Y_{i}\right) & =[2 /(i+3)!]\left[N\left(i^{2}+3 i+1\right)-\left(i^{3}+3 i^{2}-i-4\right), i \leq N-2\right. \\
E\left(Y_{i}\right) & =2 / N!, i=N-1 \\
E\left(Y_{1}\right) & =(2 / 24)[50(5)-(-1)]=20.917 \\
E\left(Y_{2}\right) & =(2 / 120)[50(11)-14]=8.933 \\
E\left(Y_{3}\right) & =(2 / 720)[50(19)-48]=2.506 \\
E\left(Y_{\geq 4}\right) & =\mu_{a}-E\left(Y_{1}\right)-E\left(Y_{2}\right)-E\left(Y_{3}\right) \\
& =(2 n-1) / 3-(20.917+8.933+2.506)=0.644
\end{aligned}
$$

| Run Length | Observed Runs | Expected Runs | $\frac{\left[O_{i}-E\left(Y_{i}\right)\right]^{2}}{E\left(Y_{i}\right)}$ |
| :---: | :---: | :---: | :---: |
| $(i)$ | $\left(O_{i}\right)$ | $E\left(Y_{i}\right)$ |  |
| 1 | 14 | 20.917 | 2.2874 |
| 2 | 6 | 8.933 |  |
| 3 | 5 | 2.506 | 0.0696 |
| $\geq 4$ | 2 | 0.644 |  |
|  |  |  | $\chi_{0}^{2}=2.3570$ |

$$
\chi_{.05,1}^{2}=3.84
$$

since $\chi_{0}^{2}<\chi_{.05,1}^{2}$, the null hypothesis of independence cannot be rejected. Notice that we grouped run lengths $i=2,3, \geq 4$ together into a single cell with $O_{i}=13$ and $E\left(Y_{i}\right)=12.083$.
12. Solution to Exercise 12:

The sequence is as follows:

$$
\begin{aligned}
& +-+--+-----++-+-+-+-+-++- \\
& ++++---+--+--++--+++-+--+
\end{aligned}
$$

Run length, $i \quad 1 \begin{array}{llll}1 & 2 & 4\end{array}$
Observed Runs, $O_{i} \quad 19 \quad 8 \quad 2 \quad 2$

```
\(n_{1}=24\) and \(n_{2}=26\)
\(w_{1}=2(24 / 50)(26 / 50)=.4992\)
\(w_{2}=(24 / 50)^{2}(26 / 50)+(24 / 50)(26 / 50)^{2}=.2496\)
\(w_{3}=(24 / 50)^{3}(26 / 50)+(24 / 50)(26 / 50)^{3}=.1250\)
\(E(I)=24 / 26+26 / 24=2.00\)
\(E(A)=50 / 2.00=25\)
\(E\left(Y_{1}\right)=50(.4992) / 2.00=12.48\)
\(E\left(Y_{2}\right)=50(.2496) / 2.00=6.24\)
\(E\left(Y_{3}\right)=50(.1250) / 2.00=3.125\)
```

| Run Length | Observed Runs <br> $(i)$ | Expected Runs <br> $\left(O_{i}\right)$ | $\left[O_{i}-E\left(Y_{i}\right)\right]^{2}$ <br> $E\left(Y_{i}\right)$ |
| :---: | :---: | :---: | :---: |
| 1 | 19 | 12.48 |  |
| 2 | 8 | 6.24 | 3.41 |
| 3 | 2 | 3.125 | .50 |
| $\geq 4$ | 2 | 3.155 | .83 |

$$
\chi_{.05,2}^{2}=5.99
$$

Therefore, do not reject the hypothesis of independence on the basis of this test. Notice that we grouped run lengths $i=3, \geq 4$ together into a single cell with $O_{i}=4$ and $E\left(Y_{i}\right)=6.28$.
13. Solution to Exercise 13:
$\widehat{\rho}_{14}=(1 / 8)[(.48)(.61)+(.61)(.37)+(.37)(.37)+(.37)(.99)+(.99)(.09)$ $+(.09)(.55)+(.55)(.60)+(.60)(.19)]-.25=-.0495$
$\sigma_{\widehat{\rho}_{14}}=.1030$
$Z_{0}=-.0495 / .1030=-0.48$
Since $-z_{.025}<Z_{0}<z_{.025}$, the null hypothesis of independence cannot be rejected on the basis of significant autocorrelation.
14. Solution to Exercise 14:

| Gap Length <br> Classes | Frequency | Relative <br> Frequency | $S_{N}(x)$ | $F(x)$ | $\left\|F(X)-S_{N}(x)\right\|$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $0-3$ | 33 | .3000 | .3000 | .3439 | .0439 |
| $4-7$ | 23 | .2091 | .5091 | .5695 | .0604 |
| $8-11$ | 23 | .2091 | .7182 | .7176 | .0006 |
| $12-15$ | 15 | .1364 | .8546 | .8146 | .0400 |
| $16-19$ | 7 | .0636 | .9182 | .8784 | .0398 |
| $20-23$ | 5 | .0455 | .9637 | .9202 | .0435 |
| $24-27$ | 1 | .0091 | .9728 | .9497 | .0231 |
| $28-31$ | 0 | 0 | .9728 | .9657 | .0071 |
| $32-35$ | 2 | .0182 | .9910 | .9775 | .0135 |
| $36-39$ | 1 | .0091 | 1.0 | .9852 | .0148 |

$D=\max \left|F(x)-S_{N}(x)\right|=.0604$, and
$D_{\alpha}=D_{.05}=.136$. Since $D<D_{.05}$, the null hypothesis of independence cannot be rejected on the basis of this test.
15. Solution to Exercise 15:
(a)
$P(4$ different digits $)=(.9)(.8)(.7)=.5040$
$P($ exactly one pair $)=\binom{4}{2}(.1)(.9)(.8)=.4320$
$P($ two pairs $)=\binom{3}{2}(.1)(.9)(.1)=.0270$
$P($ triplet $)=\binom{4}{3}(.1)(.1)(.9)=.0360$
$P(4$ like digits $)=(.1)(.1)(.1)=.0010$
(b)
$P(5$ different digits $)=(.9)(.8)(.7)(.6)=.3024$
$P($ exactly one pair $)=\binom{5}{2}(.1)(.9)(.8)(.7)=.5040$
$P(2$ different pairs $)=15(.1)(.9)(.1)(.8)=.1080$
$P($ triplet and pair $)=\binom{5}{3}(.1)(.9)(.1)=.0090$
$P($ exactly one triplet $)=\binom{5}{3}(.1)(.1)(.9)(.8)=.0720$
$P(4$ like digits $)=\binom{5}{4}(.1)(.1)(.1)(.9)=.0045$
$P(5$ like digits $)=(.1)(.1)(.1)(.1)=.0001$
16. Solution to Exercise 16:

| Combination | Observed | Expected | $\frac{\left(O_{i}-E_{i}\right)^{2}}{E_{i}}$ |
| :--- | ---: | ---: | ---: |
| $i$ | $O_{i}$ | $E_{i}$ |  |
| 4 different digits | 565 | 504 | 7.3829 |
| 1 pair | 392 | 432 | 3.7037 |
| 2 pairs | 17 | 27 | 3.7037 |
| 3 like digits | 24 | 36 |  |
| 4 like digits | 2 | 1 | 3.2703 |
| Totals | 1000 | 1000 | 18.0606 |

$\chi_{.05,3}^{2}=7.81<\chi_{0}^{2}=18.0806$
Reject the null hypothesis of independence based on this test. Notice that we grouped " 3 like digits" and " 4 like digits" into a single cell with $O_{i}=26$ and $E_{i}=37$.
17. Solution to Exercise $17(\mathrm{c}): a=1+4 k \longrightarrow k=1237.5$ which is not an integer. Therefore, maximum period cannot be achieved.
18. Solution to Exercise 18:
$X_{1}=[7 \times 37+29] \bmod 100=88$
$R_{1}=.88$
$X_{2}=[7 \times 88+29] \bmod 100=45$
$R_{2}=.45$
$X_{3}=[7 \times 45+29] \bmod 100=44$
$R_{3}=.44$
19. Use $m=25$
$X_{1}=[9 \times 13+35] \bmod 25=2$
$X_{2}=[9 \times 2+35] \bmod 25=3$
$X_{3}=[9 \times 3+35] \bmod 25=12$
21. Solution to Exercise 21:
$X_{1}=[4951 \times 3579] \bmod 256=77$
$R_{1}=77 / 256=.3008$
23. Solution to Exercise 23:

|  | Case (a) | Case (b) | Case (c) | Case (d) |
| :---: | :---: | :---: | :---: | :---: |
| $i$ | $X_{i}$ | $X_{i}$ | $X_{i}$ | $X_{i}$ |
| 0 | 7 | 8 | 7 | 8 |
| 1 | 13 | 8 | 1 | 8 |
| 2 | 15 |  | 7 | 8 |
| 3 | 5 |  |  |  |
| 4 | 7 |  |  |  |

Inferences:
Maximum period, $p=4$, occurs when $X_{0}$ is odd and $a=3+8 k$ where $k=1$. Even seeds have the minimal possible period regardless of $a$.
24. $X_{1,0}=100, X_{2,0}=300, X_{3,0}=500$

The generator is

$$
\begin{aligned}
X_{1, j+1} & =157 X_{1, j} \bmod 32363 \\
X_{2, j+1} & =146 X_{2, j} \bmod 31727 \\
X_{3, j+1} & =142 X_{3, j} \bmod 31657 \\
X_{j+1} & =\left(X_{1, j+1}-X_{2, j+1}+X_{3, j+1}\right) \bmod 32362 \\
R_{j+1} & = \begin{cases}\frac{X_{j+1}}{32363} & , \text { if } X_{j+1}>0 \\
\frac{32362}{32363}=0.999 & , \text { if } X_{j+1}=0\end{cases}
\end{aligned}
$$

The first 5 random numbers are
$X_{1,1}=[157 \times 100] \bmod 32363=15700$
$X_{2,1}=[146 \times 300] \bmod 31727=12073$
$X_{3,1}=[142 \times 500] \bmod 31657=7686$
$X_{1}=[15700-12073+7686] \bmod 32362=11313$
$R_{1}=11313 / 32363=0.3496$
$X_{1,2}=5312$
$X_{2,2}=17673$
$X_{3,2}=15074$
$X_{2}=2713$
$R_{2}=0.0838$
$X_{1,3}=24909$
$X_{2,3}=10371$
$X_{3,3}=19489$
$X_{3}=1665$
$R_{3}=0.0515$
$X_{1,4}=27153$
$X_{2,4}=22997$
$X_{3,4}=13279$
$X_{4}=17435$
$R_{4}=0.5387$
$X_{1,5}=23468$
$X_{2,5}=26227$
$X_{3,5}=17855$
$X_{5}=15096$
$R_{5}=0.4665$
29. Two results that are useful to solve this problem are

$$
(c+d) \bmod m=c \bmod m+d \bmod m
$$

and that if $g=h \bmod m$, then we can write $g=h-k m$ for some integer $k \geq 0$. The last result is true because, by definition, $g$ is the remainder after subtracting the largest integer multiple of $m$ that is $\leq h$.
(a) Notice that

$$
\begin{aligned}
X_{i+2} & =a X_{i+1} \bmod m \\
& =a\left[a X_{i} \bmod m\right] \bmod m \\
& =a\left[a X_{i}-k m\right] \bmod m \quad(\text { for some integer } k \geq 0) \\
& =a^{2} X_{i} \bmod m-a k m \bmod m \\
& =a^{2} X_{i} \bmod m \quad(\text { since } a k m \bmod m=0)
\end{aligned}
$$

(b) Notice that

$$
\begin{aligned}
\left(a^{n} X_{i}\right) \bmod m & =\left\{\left(a^{n} \bmod m\right)+\left[a^{n}-\left(a^{n} \bmod m\right)\right]\right\} X_{i} \bmod m \\
& =\left\{\left(a^{n} \bmod m\right) X_{i} \bmod m\right\}+\left\{\left[a^{n}-\left(a^{n} \bmod m\right)\right] X_{i} \bmod m\right\} \\
& =\left\{\left(a^{n} \bmod m\right) X_{i} \bmod m\right\}+\left\{k m X_{i} \bmod m\right\} \quad(\text { for some integer } k \geq 0) \\
& =\left(a^{n} \bmod m\right) X_{i} \bmod m .
\end{aligned}
$$

(c) In this generator $a=19, m=100$ and $X_{0}=63$. Therefore, $a^{5} \bmod 100=19^{5} \bmod 100=99$. Thus, $X_{5}=(99)(63) \bmod 100=37$.

## Chapter 8

## Random-Variate Generation

1. Solution to Exercise 1:

Step 1.

$$
\operatorname{cdf}=F(x)= \begin{cases}e^{2 x} / 2, & -\infty<x \leq 0 \\ 1-e^{-2 x}, & 0<x<\infty\end{cases}
$$

Step 2. Set $F(X)=R$ on $-\infty<X<\infty$
Step 3. Solve for $X$ to obtain

$$
X= \begin{cases}1 / 2 \ln 2 R & 0<R \leq 1 / 2 \\ -1 / 2 \ln (2-2 R) & 1 / 2<R<1\end{cases}
$$

2. Solution to Exercise 2:

Step 1.

$$
\operatorname{cdf}=F(x)= \begin{cases}1-x+x^{2} / 4, & 2 \leq x<3 \\ x-x^{2} / 12-2, & 3<x \leq 6\end{cases}
$$

Step 2. Set $F(X)=R$ on $2 \leq X \leq 6$
Step 3. Solve for $X$ to obtain

$$
X= \begin{cases}2+2 \sqrt{2} & 0 \leq R \leq 1 / 4 \\ 6-2 \sqrt{3-3 R} & 1 / 4<R \leq 1\end{cases}
$$

The true mean is $(a+b+c) / 3=(2+3+6) / 3=11 / 3$.
3. Triangular distribution with $a=1, b=4, c=10$. Total area $=1=$ base $\times$ height $/ 2=9 h / 2$, so $h=2 / 9$

Step 1: Find $\operatorname{cdf} F(x)=$ total area from 1 to $x$.
For $1 \leq x \leq 4, f(x) / h=(x-1) /(4-1)$ by similar triangles so

$$
F(x)=(x-1) f(x) / 2=(x-1)^{2} / 27
$$

For $4<x \leq 10, f(x) / h=(10-x) /(10-4)$ by similar triangles so

$$
F(x)=1-(10-x) f(x) / 2=1-(10-x)^{2} / 54
$$

Step 2: Set $F(X)=R$ on $1 \leq X \leq 10$.
Step 3: Solve for $X$.

$$
X= \begin{cases}1+\sqrt{27 R}, & 0 \leq R \leq 9 / 27 \\ 10-\sqrt{54(1-R)}, & 9 / 27<R \leq 1\end{cases}
$$

4. Triangular distribution with $a=1, c=10$ and $E(X)=4$. Since $(a+b+c) / 3=E(X)$, the mode is at $b=1$. Thus, the height of the triangular pdf is $h=2 / 9$. (See solution to previous problem. Note that the triangle here is a right triangle.)

Step 1: Find $\operatorname{cdf} F(x)=$ total area from 1 to $x$.

$$
=1-(\text { total area from } x \text { to } 10)
$$

By similar triangles, $f(x) / h=(10-x) /(10-1)$, so

$$
F(x)=1-(10-x) f(x) / 2=1-(10-x)^{2} / 81, \quad 1 \leq x \leq 10
$$

Step 2: Set $F(X)=R$ on $1 \leq X \leq 10$.
Step 3: $X=10-\sqrt{81(1-R)}, \quad 0 \leq R \leq 1$
5. Solution to Exercise 5:

$$
X= \begin{cases}6(R-1 / 2) & 0 \leq R \leq 1 / 2 \\ \sqrt{32(R-1 / 2)} & 1 / 2 \leq R \leq 1\end{cases}
$$

6. $X=2 R^{1 / 4}, \quad 0 \leq R \leq 1$
7. Solution to Exercise 7:
$F(x)=x^{3} / 27, \quad 0 \leq x \leq 3$
$X=3 R^{1 / 3}, \quad 0 \leq R \leq 1$
8. Solution to Exercise 8:

Step 1:

$$
F(x)= \begin{cases}x / 3, & 0 \leq x \leq 2 \\ 2 / 3+(x-2) / 24, & 2<x \leq 10\end{cases}
$$

Step 2: Set $F(X)=R$ on $0 \leq X \leq 10$.
Step 3:

$$
X= \begin{cases}3 R, & 0 \leq R \leq 2 / 3 \\ 2+24(R-2 / 3)=24 R-14, & 2 / 3<R \leq 1\end{cases}
$$

9. Use Inequality (8.14) to conclude that, for $R$ given, $X$ will assume the value $x$ in $R_{X}=\{1,2,3,4\}$ provided

$$
F(x-1)=\frac{(x-1) x(2 x-1)}{180}<R \leq \frac{x(x+1)(2 x+1)}{180}=F(x)
$$

By direct computation, $F(1)=6 / 180=.033, F(2)=30 / 180=.167, F(3)=42 / 180=.233, F(4)=1$. Thus, $X$ can be generated by the table look-up procedure using the following table:

| $x$ | 1 | 2 | 3 | 4 |
| :---: | :---: | :---: | :---: | :---: |
| $F(x)$ | .033 | .167 | .233 | 1 |

$$
\begin{aligned}
R_{1} & =0.83 \longrightarrow X=4 \\
R_{2} & =0.24 \longrightarrow X=4 \\
R_{3} & =0.57 \longrightarrow X=4
\end{aligned}
$$

10. Weibull with $\beta=2, \alpha=10$. By Equation (9.6)

$$
X=10[-\ln (1-R)]^{0.5}
$$

11. The table look-up method for service times:

|  | Input | Output | Slope |
| :---: | ---: | ---: | ---: |
| $i$ | $r_{i}$ | $x_{i}$ | $a_{i}$ |
| 1 | 0 | 15 | 244.89 |
| 2 | .0667 | 30 | 112.53 |
| 3 | .2000 | 45 | 89.98 |
| 4 | .3667 | 60 | 128.59 |
| 5 | .6000 | 90 | 150.00 |
| 6 | .8000 | 120 | 450.11 |
| 7 | .9333 | 180 | 1799.10 |
| 8 | 1.0000 | 300 | - |

12. The table look-up method for fire crew response times, assuming $0.25 \leq X \leq 3$ :

|  | Input |  |  |
| :---: | ---: | ---: | :---: |
| $i$ | $r_{i}$ | Output <br> $x_{i}$ | Slope <br> $a_{i}$ |
| 1 | 0 | .25 | 3.29 |
| 2 | .167 | .80 | 2.65 |
| 3 | .333 | 1.24 | 1.26 |
| 4 | .500 | 1.45 | 2.28 |
| 5 | .667 | 1.83 | 5.60 |
| 6 | .833 | 2.76 | 1.44 |
| 7 | 1.000 | 3.00 | - |

13. By Example $8.5,\lceil 17 R\rceil$ generates uniform random variates on $\{1,2, \ldots, 17\}$, thus

$$
X=7+\lceil 17 R\rceil
$$

generates uniform random variates on $\{8,9, \ldots, 24\}$.
15. The mean is $(1 / p)-1=2.5$, so $p=2 / 7$. By Equation (9.21),

$$
X=\lceil-2.97 \ln (1-R)-1\rceil
$$

17. Use $X=-3.7 \ln R$.
18. Generate $X=8[-\ln R]^{4 / 3}$

If $X \leq 5$, set $\quad Y=X$.
Otherwise, set $\quad Y=5$.
(Note: for Equation 8.6, it is permissible to replace $1-R$ by $R$.)
20.

Method 1: Generate $X_{1} \sim U(0,8)$ and $X_{2} \sim U(0,8)$.
Set $Y=\min \left(X_{1}, X_{2}\right)$.
Method 2: The cdf of $Y$ is

$$
\begin{aligned}
F(y)=P(Y \leq y) & =1-P(Y>y) \\
& =1-P\left(X_{1}>y, X_{2}>y\right) \\
& =1-(1-y / 8)^{2}, 0 \leq y \leq 8
\end{aligned}
$$

by independence of $X_{1}$ and $X_{2}$.

$$
F(Y)=1-(1-Y / 8)^{2}=R
$$

implies

$$
Y=8-8 \sqrt{1-R}, \quad 0 \leq R \leq 1
$$

21. Assume $X_{i}$ is exponentially distributed with mean $1 / \lambda_{i}$, where $1 / \lambda_{1}=2$ hours and $1 / \lambda_{2}=6$ hours. Method 1 is similar to that in Exercise 20.

Method 2: The cdf of $Y$ is

$$
\begin{aligned}
F(y)=P(Y \leq y) & =1-P(Y>y) \\
& =1-P\left(X_{1}>y, X_{2}>y\right) \\
& =1-e^{-\lambda_{1} y} e^{-\lambda_{2} y} \\
& =1-e^{-\left(\lambda_{1}+\lambda_{2}\right) y}
\end{aligned}
$$

Therefore $Y$ is exponential with parameter $\lambda_{1}+\lambda_{2}=1 / 2+1 / 6=2 / 3$.
Generate $Y=-1.5 \ln R$.
Clearly, method 2 is twice as efficient as method 1.
22. Generate $R_{1}, R_{2}, \ldots R_{n}$.

$$
\text { Set } X_{i}= \begin{cases}1 & \text { if } R_{i} \leq p \\ 0 & \text { if } R_{i}>p\end{cases}
$$

Compute $X=\sum_{i=1}^{n} X_{i}$
23. Solution to Exercise 23:

Step 1: Set $n=0$
Step 2: Generate $R$
Step 3: If $R \leq p$, set $X=n$, and go to step 4.

If $R>p$, increment $n$ by 1 and return to step 2 .
Step 4: If more geometric variates are needed, return to step 1.
28. Recall that one can obtain exponentially distributed variates with mean 1 using the inverse cdf transformation

$$
X=F^{-1}(1-R)=-\ln (1-R)
$$

The reverse transformation (known as the probability-integral transformation) also works: If $X$ is exponentially distributed with mean 1 , then

$$
R=F(X)=1-e^{-X}
$$

is uniform $(0,1)$. This gets us from $X$ to $R$; we then use the inverse cdf for the triangular distribution to go from $R$ to a triangularly distributed variate.

## Chapter 9

## Input Modeling

12. Solution to Exercise 12:
$\ln \bar{X}-1.255787$
$\sum_{i=1}^{20} \ln X_{i}=21.35591$
$1 / M=5.319392$
$\theta=0.3848516$
$\beta=2.815$
13. Solution to Exercise 13:

| $j$ | $\widehat{\beta}_{j}$ | $\sum_{i=1}^{20} X_{i}^{\widehat{\beta} j}$ | $\sum_{i=1}^{20} X_{i}^{\widehat{\beta}} j \ln X_{i}$ | $\sum_{i=1}^{20} X_{i}^{\widehat{\beta}} j\left(\ln X_{i}\right)^{2}$ | $f\left(\widehat{\beta}_{j}\right)$ | $f^{\prime}\left(\widehat{\beta}_{j}\right)$ | $\widehat{\beta}_{j+1}$ |
| :--- | ---: | ---: | :---: | :---: | :---: | :---: | :---: |
| 0 | 2.539 | 1359.088 | 2442.221 | 4488.722 | 1.473 | -4.577 | 2.861 |
| 1 | 2.861 | 2432.557 | 4425.376 | 8208.658 | .141 | -3.742 | 2.899 |
| 2 | 2.899 | 2605.816 | 4746.920 | 8813.966 | .002 | -3.660 | 2.899 |
| 3 | 2.899 | 2607.844 | 4750.684 | 8821.054 | .000 | -3.699 | 2.899 |

$\widehat{\beta}=2.899$
$\widehat{\alpha}=5.366$
14. $H_{0}$ : Data are uniformly distributed

| $R_{(i)}$ | .0600 | .0700 | $\ldots$ | .4070 | $\ldots$ | .8720 | $\ldots$ | .9970 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | ---: |
| $1 / 3$ | .0333 | .0667 | $\ldots$ | .4333 | $\ldots$ | .7333 | $\ldots$ | 1.0000 |
| $1 / 3-R_{(i)}$ | - | - | $\ldots$ | .0653 | $\ldots$ | - | $\ldots$ | .0030 |
| $R_{(i)}-(i-1) / 30$ | .0600 | .0367 | $\ldots$ | .0070 | $\ldots$ | .1720 | $\ldots$ | .0303 |

$D^{+}=.0653$
$D^{-}=.1720$
$D=\max (.0653, .1720)=.1720$
$D_{.05,30}=.24>D=.1720$
Therefore, do not reject $H_{0}$
16. Solution to Exercise 16:
(a) $\alpha=\bar{X}=1.11$

| $x_{i}$ | $O_{i}$ | $p_{i}$ | $E_{i}$ | $\frac{\left(O_{i}-E_{i}\right)^{2}}{E_{i}}$ |
| ---: | :---: | :---: | ---: | ---: |
| 0 | 35 | .3296 | 32.96 | .126 |
| 1 | 40 | .3658 | 36.58 | .320 |
| 2 | 13 | .2030 | 20.30 | 2.625 |
| 3 | 6 | .0751 | 7.51 |  |
| 4 | 4 | .0209 | 2.09 |  |
| 5 | 1 | .0046 | .46 |  |
| $\geq 6$ | 1 | .0010 | .10 | .333 |
| Totals | 100 | 1.0000 | 100 | $3.404=\chi_{0}^{2}$ |

$\chi_{.05,2}^{2}=5.99$
Therefore, do not reject $H_{0}$. Notice that we have grouped cells $i=3,4,5 \geq 6$ together into a single cell with $O_{i}=12$ and $E_{i}=10.16$.
(b) $\alpha=1$

| $x_{i}$ | $O_{i}$ | $p_{i}$ | $E_{i}$ | $\frac{\left(O_{i}-E_{i}\right)^{2}}{E_{i}}$ |
| ---: | :---: | :---: | ---: | ---: |
| 0 | 35 | .3679 | 36.79 | .087 |
| 1 | 40 | .3679 | 36.79 | .280 |
| 2 | 13 | .1839 | 18.39 | 1.580 |
| 3 | 6 | .0613 | 6.13 |  |
| 4 | 4 | .0153 | 1.53 |  |
| 5 | 1 | .0031 | .31 |  |
| $\geq 6$ | 1 | .0006 | .06 | 1.963 |
| Totals | 100 | 1.0000 | 100 | $3.910=\chi_{0}^{2}$ |

$\chi_{.05,3}^{2}=7.81$
Therefore, do not reject $H_{0}$. Notice that we have grouped cells $3,4,5 \geq 6$ into a single cell with $O_{i}=12$ and $E_{i}=8.03$.
17. Solution to Exercise 17:
$H_{0}=$ Data are exponentially distributed
$\widehat{\lambda}=\bar{X}=1.206$
$S=1.267$

| $i$ | $O_{i}$ | $\frac{\left(O_{i}-E_{i}\right)^{2}}{E_{i}}$ |
| :---: | ---: | ---: |
| 1 | 8 | .013 |
| 2 | 11 | .853 |
| 3 | 9 | .053 |
| 4 | 5 | 1.333 |
| 5 | 10 | .333 |
| 6 | 7 | .213 |
| Totals | 50 | $2.798=\chi_{0}^{2}$ |

$\chi_{.05,4}^{2}=9.49$
Therefore, do not reject $H_{0}$
18. Using the Arena Input Analyzer, the Kolmogorov-Smirnov statistic for normality is 0.0985 , which corresponds to a $p$-value greater than 0.15 . The chi-square test statistic with 5 intervals (yielding 2 degrees of freedom) is 4.85 , which corresponds to a $p$-value of 0.09 . With 7 intervals (yielding 4 degrees of freedom), the chi-square statistic is 5.98 , corresponding to a $p$-value of 0.21 . These statistics show no strong evidence against the hypothesis of normality, although the chi-square statistic with 2 degrees of freedom could be interpreted as rejecting the hypothesis of normality.
19. $H_{0}=$ Data are normally distributed

$$
\widehat{\mu}=\bar{X}=99.222
$$

$$
\widehat{\sigma}^{2}=S^{2}=103.41
$$

| Number of <br> Cells $(k)$ | $\chi_{0}^{2}$ | $\chi_{.05, k-3}^{2}$ | Decision |
| :---: | ---: | ---: | :--- |
| 10 | 3.2 | 14.1 | Do not reject $H_{0}$ |
| 8 | 1.2 | 11.1 | Do not reject $H_{0}$ |
| 5 | 1.0 | 5.99 | Do not reject $H_{0}$ |

20. $H_{0}$ : Data are normally distributed
$\widehat{\mu}=\bar{X}=4.641$
$\widehat{\sigma}^{2}=S^{2}=2.595$

| Number of <br> Cells $(k)$ | $\chi_{0}^{2}$ | $\chi_{.05, k-3}^{2}$ | Decisions |
| :---: | ---: | ---: | :--- |
| 10 | 5.6 | 14.1 | Do not reject $H_{0}$ |
| 8 | 1.52 | 11.1 | Do not reject $H_{0}$ |
| 5 | .6 | 5.99 | Do not reject $H_{0}$ |

21. $H_{0}$ : Data are exponentially distributed
$\widehat{\lambda}=1 / \bar{X}=1 / 9.459=.106$

| $i$ | $O_{i}$ | $\frac{\left(O_{i}-E_{i}\right)^{2}}{E_{i}}$ |
| :---: | :---: | ---: |
| 1 | 7 | .8 |
| 2 | 3 | .8 |
| 3 | 5 | 0.0 |
| 4 | 5 | 0.0 |
| 5 | 5 | 0.0 |
| 6 | 6 | .2 |
| 7 | 5 | 0.0 |
| 8 | 7 | .8 |
| 9 | 4 | .2 |
| 10 | 3 | .8 |
| Totals | 50 | $3.6=\chi_{0}^{2}$ |

$\chi_{.05,8}^{2}=15.5$
Therefore, do not reject $H_{0}$
22. $H_{0}$ : Data are Poisson distributed

$$
\alpha=\bar{X}=.48
$$

| $x_{i}$ | $O_{i}$ | $p_{i}$ | $E_{i}$ | $\frac{\left(O_{i}-E_{i}\right)^{2}}{E_{i}}$ |
| ---: | ---: | ---: | ---: | ---: |
| 0 | 31 | .6188 | 30.94 | .0001 |
| 1 | 15 | .2970 | 14.85 | .0015 |
| 2 | 3 | .0713 | 3.565 |  |
| $\geq 3$ | 1 | .0129 | .645 | .0140 |
| Totals | 50 | 1.0000 | 50.00 | $.0120=\chi_{0}^{2}$ |

$$
\chi_{.05,1}^{2}=3.84
$$

Therefore, do not reject $H_{0}$. Notice that we grouped cells $i=2,3$ into a single cell with $O_{i}=4$ and $E_{i}=4.21$.

Note: In Section 9.4.1 it was stated that there is no general agreement regarding the minimum size of $E_{i}$ and that values of 3,4 and 5 have been widely used. We prefer $E_{i}>5$. If we follow our suggestion in this case, the degrees of freedom will equal zero, which results in an undefined tabular value of $\chi^{2}$. The concern is that a very small $E_{i}$ will result in an undue contribution to $\chi_{0}^{2}$. With $E_{i}=4.21$ this is certainly not a cause for concern. Thus, combining cells as shown is appropriate.

## 23. Solution to Exercise 23:

a) The data seem positively dependent.
b) The sample correlation is $\widehat{\rho}=0.9560$.
c) To fit a bivariate normal distribution we need the sample means, sample variances, and sample correlation.

|  | Sample mean $\widehat{\mu}$ | Sample Variance $\widehat{\sigma}^{2}$ |
| :--- | :---: | :---: |
| Milling Time | 17.7 | $(6.7)^{2}$ |
| Planning Time | 13.1 | $(3.6)^{2}$ |

Obtain $\widehat{\rho}$ from part (b).
26. For an $A R(1)$ process

$$
\begin{aligned}
& \widehat{\mu}=\bar{X}=20 \\
& \widehat{\phi}=\widehat{\rho}=0.48 \\
& \widehat{\sigma}_{\varepsilon}^{2}=\widehat{\sigma}^{2}=\left(1-\widehat{\phi}^{2}\right)(3.93)^{2}\left(1-0.48^{2}\right)=11.89
\end{aligned}
$$

For an $\operatorname{EAR}(1)$ process

$$
\begin{aligned}
& \widehat{\lambda}=1 / \bar{X}=0.05 \\
& \widehat{\phi}=\widehat{\rho}=0.48
\end{aligned}
$$

A histogram and $q-q$ plot suggest that $\mathrm{AR}(1)$ is a better fit since the distribution appears more normal than exponential.
27. Both exponential and lognormal models look feasible for this data (the Arena Input Analyzer gives $p$ values $>0.15$ for the Kolmogorov-Smirnov test in both cases). Since many transactions in a bank are routine and brief, but there are occasional very long transaction times, an exponential model can be justified.

## Chapter 10

## Verification and Validation of Simulation Models

1. Solution to Exercise 1:
(a) System: $\mu_{0}=22.5$

Model:

$$
\begin{aligned}
\bar{Y} & =(18.9+22.0+\ldots+20.2) / 7=20.614 \\
S_{Y} & =1.36
\end{aligned}
$$

Test for significance $\left(H_{0}: E(Y)=\mu_{0}\right)$

$$
t_{0}=(20.614-22.5) /(1.36 / \sqrt{7})=-3.67
$$

For $\alpha=0.05, t_{6,0.025}=2.45$
Since $\left|t_{0}\right|>2.45$, reject null hypothesis
(b) Power of the test
$\delta=2 / 1.36=1.47$
For $\alpha=0.05$ and $n=7, \delta(1.47)=0.10$
Power $=1-0.10=0.90$
Sample size needed for $\beta \leq 0.20$
Assume that $\sigma=1.36$
Then for $\alpha=0.05$ and $\delta=1.47, n=6$ observations
2. Solution to Exercise 2:
(a) System: $\mu_{0}=4$

Model:

$$
\begin{aligned}
\bar{Y} & =(3.70+4.21+\ldots+4.05) / 7=4.084 \\
S_{y} & =0.2441
\end{aligned}
$$

Test for significance $\left(H_{0}: E(Y)=\mu_{0}\right)$

$$
t_{0}=(4.084-4) /(0.2441 / \sqrt{7})=0.91
$$

For $\alpha=0.01, t_{6,0.005}=3.71$

Since $\left|t_{0}\right|<3.71$, do not reject null hypothesis
(b) Sample size needed for $\beta \leq 0.10$
$\delta=0.5 / 0.2441=2.05$
for $\alpha=0.01$ and $\delta=2.05, n=7$ observations.
Then, assuming that the population standard deviation is 0.2441 , the current power of the test is 0.90 .
3. Solution to Exercise 3:
(a) Test for significance $\left(H_{0}: \mu_{d}=0\right)$

Letting $d_{i}=y_{i}-z_{i}, \bar{d}=3.35, S_{d}=1.526$

$$
t_{0}=3.35 /(1.526 / \sqrt{4})=4.39
$$

For $\alpha=0.05, t_{3,0.025}=3.18$
Since $\left|t_{0}\right|>3.18$, reject the null hypothesis.
(b) Sample size needed for $\beta \leq 0.20$
$\delta=2 / 1.526=1.31$
For $\alpha=0.05, \beta \leq 0.20$ and $\delta=1.31$
$n=8$ observations.

## Chapter 11

## Output Analysis for a Single Model

For additional solutions check the course web site at www.bcnn.net.
3. The $95 \%$ confidence interval based on only 5 replications is $[1.02,16.93]$, which is much wider than the interval based on all 10 replications. From the ensemble averages across five replications, and upper and lower confidence limits, it is not possible to detect a trend in the data.
6. It was assumed that orders could be partially fulfilled before backlogging occurred.
(a) For the $(50,30)$ policy, the average monthly cost over 100 months, $\bar{Y}_{r \text {. }}$, for replication $r(r=1,2,3,4)$, is given by

$$
\bar{Y}_{1 .}=\$ 233.71, \bar{Y}_{2 .}=\$ 226.36, \bar{Y}_{3 .}=\$ 225.78, \bar{Y}_{4}=\$ 241.06
$$

By Equation (12.39), the point estimate is

$$
\bar{Y}_{. .}=\$ 231.73 \text { and by Equation }(12.40), S^{2}=(\$ 7.19)^{2}
$$

An approximate $90 \%$ confidence interval is given by

$$
\$ 231.73 \pm t_{0.05,3}(\$ 7.19) / \sqrt{4},\left(t_{0.05,3}=2.353\right) \text { or }[\$ 223.27, \$ 240.19]
$$

(b) The minimum number of replications is given by

$$
R=\min \left\{R>R_{0}: t_{\alpha / 2, R-1} S_{0} / \sqrt{R} \leq \$ 5\right\}=8
$$

where $R_{0}=4, \alpha=0.10, S_{0}=\$ 7.19$ and $\epsilon=\$ 5$.
The calculation proceeds as follows:

$$
\begin{aligned}
& R \geq\left(z_{.05} S_{0} / \epsilon\right)^{2}=[1.645(7.19) / 5]^{2}=5.60 \\
& \qquad \begin{array}{c|c|c|c}
R & 6 & 7 & 8 \\
\hline t_{.05, R-1} & 1.94 & 1.90 & 1.86 \\
t_{.05, R-1} S_{0} / \epsilon^{2} & 7.78 & 7.46 & 7.15
\end{array}
\end{aligned}
$$

Thus, four additional replications are needed.
7. Solution to Exercise 7:
(a) The following estimates were obtained for the long-run monthly cost on each replication.

$$
\bar{Y}_{1 .}=\$ 412.11, \bar{Y}_{2 .}=\$ 437.60, \bar{Y}_{3 .}=\$ 411.26, \bar{Y}_{4 .}=\$ 455.75, \bar{Y}_{. .}=\$ 429.18, S=\$ 21.52
$$

An approximate $90 \%$ c.i. for long-run mean monthly cost is given by
$\$ 429.18 \pm 2.353(\$ 21.52) / \sqrt{4}$, or
[\$403.86, \$454.50]
(b) With $R_{0}=4, \alpha=0.10, S_{0}=\$ 21.52$, and $\epsilon=\$ 25$ the number of replications needed is

$$
\min \left\{R \geq R_{0}: t_{\alpha / 2, R-1} S / \sqrt{R}<\$ 25\right\}=5
$$

Thus, one additional replication is needed to achieve an accuracy of $\epsilon=\$ 25$.
To achieve an accuracy of $\epsilon=\$ 5$, the total number of replications needed is

$$
\min \left\{R \geq R_{0}: t_{.05, R-1} S_{0} / \sqrt{R}<5\right\}=53
$$

The calculations for $\epsilon=\$ 5$ are as follows:

\[

\]

Therefore, for $\epsilon=\$ 5$, the number of additional replications is $53-4=49$.
10. Ten initial replications were made. The estimated profit is $\$ 98.06$ with a standard deviation of $S_{0}=$ $\$ 12.95$.

For $\alpha=0.10$ and absolute precision of $\epsilon=\$ 5.00$, the sample size is given by

Thus, 21 replications are needed. Based on 21 replications the estimated profit is:

$$
\bar{Y}=\$ 96.38, S=\$ 13.16
$$

and a $90 \%$ c.i. is given by

$$
\$ 96.38 \pm t_{.05,20} S / \sqrt{21}
$$

or $\$ 96.38 \pm \$ 4.94$.
If $\epsilon=\$ 0.50$ and $\alpha=0.10$, then the sample size needed is approximately 1815 .
13. The table below summarizes the results from each replication:

|  | Response Time (hrs.) <br> for Job Type |  |  |  | Average Utilization <br> Replications |  |  |  |
| :---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| 1 | 146.6 | 88.82 | 82.81 | 42.53 | 0.509 | 0.533 | 0.724 | 0.516 |
| 2 | 146.4 | 89.79 | 80.45 | 46.48 | 0.517 | 0.537 | 0.772 | 0.569 |
| 3 | 144.4 | 88.40 | 81.59 | 45.01 | 0.468 | 0.516 | 0.692 | 0.491 |
| 4 | 144.3 | 88.00 | 82.13 | 47.17 | 0.486 | 0.489 | 0.673 | 0.496 |
| 5 | 144.9 | 88.29 | 82.53 | 43.26 | 0.471 | 0.473 | 0.627 | 0.461 |
| $Y_{. .}$ | 145.3 | 88.66 | 81.90 | 44.89 | 0.465 | 0.510 | 0.698 | 0.507 |
| $S$ | 1.103 | .697 | .932 | 1.998 | 0.022 | 0.028 | 0.054 | 0.049 |

A $97.5 \%$ c.i. for utilization at each work station is given by
Station 1, [.463, .518]
Station 2, [.475, .544]
Station 3, [.631, .765]
Station 4, [.457, .556]
Note that by the Bonferroni inequality, Equation (12.20), the overall confidence level is $90 \%$ or greater.
A $95 \%$ c.i. for mean total response time (hrs.) of each job type is given by
Job type 1, [143.6, 147.0]
Job type 2, [87.57, 89.75]
Job type 3, [80.44, 83.36]
Job type 4, [41.77, 48.01]
Note that the overall confidence level is $80 \%$ or greater.

## Chapter 12

## Comparison and Evaluation of Alternative System Designs

For additional solutions check the course web site at www.bcnn.net.
2. Using common random numbers, the following results were obtained:

Policy

| Rep. | $(50,30)$ | $(50,40)$ | $(100,30)$ | $(100,40)$ |
| :---: | ---: | ---: | ---: | ---: |
| 1 | $\$ 233.71$ | $\$ 226.21$ | $\$ 257.73$ | $\$ 261.90$ |
| 2 | $\$ 226.36$ | $\$ 232.12$ | $\$ 252.58$ | $\$ 257.89$ |
| 3 | $\$ 225.78$ | $\$ 221.02$ | $\$ 266.48$ | $\$ 258.16$ |
| 4 | $\$ 241.06$ | $\$ 243.95$ | $\$ 270.61$ | $\$ 270.51$ |
| $Y_{\cdot i}$ | $\$ 231.73$ | $\$ 230.83$ | $\$ 261.85$ | $\$ 262.12$ |
| $S_{i}$ | $\$ 7.19$ | $\$ 9.86$ | $\$ 8.19$ | $\$ 5.89$ |

To achieve an overall $\alpha_{E}=0.10$, compute $97.5 \%$ confidence intervals (c.i.) for mean monthly cost for each policy by using

$$
\bar{Y}_{. i} \pm t_{.0125,3} S_{i} / \sqrt{4}, \quad\left(t_{.0125,3}=4.31 \text { by interpolation }\right)
$$

| Policy | c.i. |
| :--- | :---: |
| $(50,30)$ | $\$ 231.73 \pm \$ 15.49$ |
| $(50,40)$ | $\$ 230.83 \pm \$ 21.25$ |
| $(100,30)$ | $\$ 261.85 \pm \$ 17.65$ |
| $(100,40)$ | $\$ 262.12 \pm \$ 12.69$ |

The overall confidence level is at least $90 \%$.
To obtain confidence intervals which do not overlap, policies $(50,30)$ and $(50,40)$ should be estimated with an accuracy $\epsilon=(\$ 231.73-\$ 230.83) / 2=\$ .45$, and policies $(100,30)$ and $(100,40)$ with $\epsilon=(\$ 262.12-$ $\$ 261.85) / 2=\$ .135$.

An estimate for $R$ is given by

$$
R>\left[\frac{z_{\alpha / 2} S_{i}}{\epsilon}\right]^{2} \text { with } z_{.0125}=2.24
$$

| Policy | $R$ (replications) |
| :--- | :---: |
| $(50,30)$ | 1281 |
| $(50,40)$ | 2411 |
| $(100,30)$ | 18,468 |
| $(100,40)$ | 9551 |

The above number of replications might take excessive computer time and thus be too expensive to run. A better technique would be to compute c.i.'s for the differences.

At a $90 \%$ level, policies $(50,30)$ and $(50,40)$ appear to be better than the other two. A $90 \%$ c.i. for the difference between the $(50,30)$ and $(50,40)$ policies is given by

$$
\$ .9025 \pm t_{.05,3} \times 6.250 / \sqrt{4} \text { or }[-\$ 6.451, \$ 8.256]
$$

Since this interval includes zero, no significant difference is detected.
3. Using common random numbers, the following results were obtained for 4 replications:

Policy

| Rep | $(50,30)$ | $(50,40)$ | $(100,30)$ | $(100,40)$ | $D$ |
| :---: | ---: | ---: | ---: | ---: | ---: |
| 1 | $\$ 412.11$ | $\$ 405.69$ | $\$ 419.57$ | $\$ 398.78$ | $\$ 6.91$ |
| 2 | $\$ 437.60$ | $\$ 409.54$ | $\$ 429.82$ | $\$ 410.60$ | $-\$ 1.06$ |
| 3 | $\$ 411.26$ | $\$ 399.30$ | $\$ 470.17$ | $\$ 416.37$ | $-\$ 17.07$ |
| 4 | $\$ 455.75$ | $\$ 418.01$ | $\$ 466.55$ | $\$ 438.95$ | $-\$ 20.94$ |
|  |  |  |  |  |  |
| $\bar{Y}_{i}$ | $\$ 429.18$ | $\$ 408.14$ | $\$ 446.53$ | $\$ 416.18$ | $-\$ 8.04=\bar{D}$ |
| $S_{i}$ | $\$ 21.52$ | $\$ 7.82$ | $\$ 25.60$ | $\$ 16.86$ | $\$ 13.17=S_{D}$ |

It appears that the $(50,40)$ policy dominates the other three policies. A $90 \%$ c.i. was computed for the mean difference in cost between the $(50,40)$ and $(100,40)$ policies. The differences, sample mean difference and sample standard deviation are given in the table above. It is clear that a $90 \%$ c.i. will contain zero. Thus, there is no significant difference between the 2 policies. The $90 \%$ c.i. is $-\$ 8.04 \pm \$ 15.47$. A complete analysis would compute c.i.'s for all differences, perhaps discard clearly inferior policies, and then replicate the remaining ones to determine the best policy.
6. Using common random numbers, 21 replications were made for different ordering sizes. The table below summarizes the results:

| $Q$ (cards) | Estimate of <br> Mean Profit $(\$)$ | Estimated Standard <br> Deviation $(\$)$ |
| :---: | :---: | :---: |
| 250 | 85.05 | 51.17 |
| 300 | 96.38 | 13.16 |
| 350 | 101.4 | 20.89 |
| 356 | 101.8 | 20.92 |
| 357 | 101.9 | 20.88 |
| 360 | 101.9 | 21.00 |
| 375 | 101.5 | 21.71 |
| 400 | 99.91 | 22.83 |

Based on Exercise 11.10, a $90 \%$ c.i. for mean total profit at $Q=300$ was $\$ 96.38 \pm \$ 4.94$. To obtain an accuracy of $\epsilon=\$ 5.00$ at $\alpha=0.10$ additional replications should be made for $Q$ in the range 350 to 400 . Confidence intervals for differences could be computed to determine a range of $Q$ significantly better than other $Q$.
9. Use $c_{i}>\lambda_{i} / \mu_{i}$ applied one station at a time.

## Station 1

Station 1 receives types 1, 2 and 4 arrivals. Therefore,
Arrival rate $\lambda_{1}=.4(.25)+.3(.25)+.1(.25)=.20$ per hour
Mean service time $\frac{1}{\mu_{1}}=\frac{.4}{.8}(20)+\frac{.3}{.8}(18)+\frac{.1}{.8}(30)=20.5$ hours
$c_{1}>\lambda_{1} / \mu_{1}=.20(20.5)=4.1, c_{1}=5$ servers.

## Station 2

If station 1 is stable (i.e. has 5 or more servers), then departures occur at the same rate as arrivals. Station 2 receives type 1 arrivals from station 1 and type 3 arrivals from the outside. Therefore,

Arrival rate $\lambda_{2}=.4(.25)+.2(.25)=.15$ per hour
Mean service time $\frac{1}{\mu_{2}}=\frac{.4}{.6}(30)+\frac{.2}{.6}(20)=26.67$ hours
$c_{2}>\lambda_{2} / \mu_{2}=.15(26.67)=4.00, c_{2}=5$ servers

## Station 3

Station 3 receives types 1, 2, and 3 arrivals. Therefore,
Arrival rate $\lambda_{3}=.4(.25)+.3(.25)+.2(.25)=.225$ per hour
Mean service time $\frac{1}{\mu_{3}}=\frac{.4}{9}(75)+\frac{.3}{.9}(60)+\frac{.2}{.9}(50)=64.44$ hours
$c_{1}>\lambda_{3} / \mu_{3}=.225(64.44)=14.50, c_{3}=15$ servers

## Station 4

Station 4 receives all arrivals. Therefore,
Arrival rate $\lambda_{4}=.25$ per hour
Mean service times $\frac{1}{\mu_{4}}=.4(20)+.3(10)+.2(10)+.1(15)=14.5$ hours

$$
c_{4}>\lambda_{4} / \mu_{4}=.25(14.5)=3.63, c_{4}=4 \text { servers }
$$

For $c_{1}=5, c_{2}=5, c_{3}=15$, and $c_{4}=4$ the following results are obtained for one replication with $T_{0}=200$ hours and $T_{E}=800$ hours.

| Jobs | Average Response Time (hours) |
| :--- | :---: |
| Type 1 | 170.3 |
| Type 2 | 106.8 |
| Type 3 | 106.6 |
| Type 4 | 56.44 |
| All jobs | 126.8 |


| Station | Estimated Server Utilization |
| :---: | :---: |
| 1 | .754 |
| 2 | .751 |
| 3 | .828 |
| 4 | .807 |

Additional replications should be conducted and standard errors and confidence intervals computed. In addition, initialization bias should be investigated. Since $\lambda_{4} / c_{4} \mu_{4}$ was calculated to be $3.63 / 4=.9075$ and $\widehat{\rho}_{4}=.807$, it appears that significant bias may be present for $T_{0}=200$ hours and $T_{E}=800$ hours.
13. Let $S$ be the set-up time, which is exponentially distributed with mean 20 . Let $P_{j}$ be the time to process the $j$ th application, which is normally distributed with mean 7 and standard deviation 2 . For a particular design point, $x$, we generate $n$ replications of total processing time as follows:

## for $i=1$ to $n$

do
generate $S$
for $j=1$ to $x$
do
generate $P_{j}$
enddo
$Y_{i}=S+P_{1}+P_{2}+\cdots+P_{x}$
enddo
15. Because the samples across design points are dependent, $M S_{E} / S_{x x}$ is a biased estimator of the variance of $\widehat{\beta}_{1}$, and the degrees of freedom are not $n-2$.
18. Let $m$ be the number of buffer spaces ( $m=50$ in this problem). Since $x_{1}+x_{2}+x_{3}=m$, $x_{3}$ is determined once $x_{1}$ and $x_{2}$ are specified. Thus, what we really need are all assignments to $x_{1}$ and $x_{2}$ such that $x_{1}+x_{2} \leq m$. Clearly there are $m+1$ possible assignments for $x_{1}$; specifically, $0,1,2, \ldots, m$. If $x_{1}$ is assigned value $\ell$, then there are $m+1-\ell$ possible assignments for $x_{2}$; specifically, $0,1,2, \ldots, m-\ell$. If we sum over the possible assignments for $x_{1}$ we obtain

$$
\sum_{\ell=0}^{m}(m+1-\ell)=\frac{(m+1)(m+2)}{2}
$$

which is 1326 when $m=50$.
The scheme we will develop for sampling $\left(x_{1}, x_{2}, x_{3}\right)$ will first sample $x_{1}$, then $x_{2}$ given the value of $x_{1}$, and finally compute $x_{3}=m-x_{2}-x_{1}$.
Let $n=(m+1)(m+2) / 2$, the number of possible outcomes for $\left(x_{1}, x_{2}, x_{3}\right)$, all equally likely. The marginal probability that $x_{1}=m$ is $1 / n$, since $(m, 0,0)$ is the only way it can happen. The marginal probability that $x_{1}=m-1$ is $2 / n$ since $(m-1,1,0)$ and $(m-1,0,1)$ are the only ways it can happen. Arguing this way we can show that

$$
P\left(x_{1}=j\right)=\frac{m-j+1}{n}
$$

for $j=0,1,2, \ldots, m$. Thus, we can use one of the general methods for sampling from discrete distributions to sample $x_{1}$.
Now given $x_{1}$, we can show that the marginal distribution of $x_{2}$ is discrete uniform on $\left\{0,1, \ldots, m-x_{1}\right\}$, a distribution that is easy to sample. And finally, $x_{3}=m-x_{2}-x_{1}$.
19. For this problem the true optimal solution can be computed analytically: $x^{*}=2.611$ years, giving an expected cost of $\$ 11,586$. This solution is obtained by minimizing the expected cost, which can be written as

$$
2000 x+\int_{0}^{\infty} 20000 I(y \leq 1) \frac{e^{-y / x}}{x} d x
$$

where $I$ is the indicator function.
20. For this problem the true optimal solution can be computed analytically: $x^{*}=2.611$ years, giving an expected cost of $\$ 11,586$. This solution is obtained by minimizing the expected cost, which can be written as

$$
2000 x+\int_{0}^{\infty} 20000 I(y \leq 1) \frac{e^{-y / x}}{x} d x
$$

where $I$ is the indicator function.
21. There are two optimal solutions, $x^{*}=9,10$, with objective function value approximately 0.125 .

## Chapter 13

## Simulation of Manufacturing and Material Handling Systems

For solutions check the course web site at www.bcnn. net.

## Chapter 14

## Simulation of Computer Systems

For solutions check the course web site at www.bcnn. net.

